



Astro Going Paperless Episode Contest (1-31 May 2018)

TERMS AND CONDITIONS

A. BASIC TERMS

1.	Organiser	MEASAT BROADCAST NETWORK SYSTEMS SDN BHD (Company No.240064-A)
2.	Name of Contest	Astro Going Paperless Contest [1-31 May 2018]
3.	Brief Description of Contest/ Programme	<p>This Contest held in conjunction with Astro's Go Green initiative, intended to promote more sustainable practices amongst all stakeholders.</p> <p>Individuals who adhere to the eligibility criteria as set out in the Terms and Conditions are eligible to participate in this Contest.</p>
4.	Brief mechanism of Contest	<p>Contestants are required to migrate successfully from their paper bill format to an electronic billing ("e-billing" or "e-bill") format and stay with e-billing for at least 31 calendar days.</p> <ol style="list-style-type: none">1. Contestants are required to subscribe to e-billing during the stipulated contest period.2. 18,888th customer to migrate from paper billing to e-billing within 1st – 31st May 2018 will be selected as the winner. <p>To participate in this Contest, Contestants can elect to change their billing format through the following channels:</p> <ol style="list-style-type: none">1. Online through https://selfservice.astro.com.my2. SMS3. Call into customer contact centres4. Walk into any Astro Lifestyle Centre or Customer Service Centre <p>The Contestants must adhere to the mechanism of the Contest as may be notified or communicated by the Organiser during the Contest Period.</p>
5.	Eligibility Criteria	<p>Subject to other criteria set out below and in the Contest Standard Terms and Conditions, the Contest is open to all customers (with a valid identification number, such as NRIC, passport number and so on) of the Age of Eligibility who are *Active Astro customers and their **immediate family members.</p> <p><i>* "Active Astro customer" means a subscriber of the Astro Service and whose account is current and active with no outstanding payments due and owing to Astro and who has not breached the Astro subscription agreement nor given any instructions to terminate and/or suspend his/her subscription to the Astro Service as at the date of winner notification. Winners must remain active Astro customers until the date of collection of prizes</i></p>

		<i>** "immediate family members" means spouse, children, parents, brothers and sisters</i>
6.	Ineligibility	(1) Employees and scholars of Astro Malaysia Holdings Berhad, its Group of Companies and their **immediate family members ; <i>** as defined in Clause 5 above</i>
7.	Age of Eligibility	18 years of age and above as of 01 May 2018.
8.	Charges	The Organiser does not charge for Contest entries submitted by Contestants.
9.	Contest Period	12.00am 01 May 2018 – 11.59pm 31 May 2018 The Organiser reserves the right to vary, postpone or re-schedule the Contest Period or any dates thereof at its sole discretion.
10.	Language of Contest	This Contest is organised by the Organiser in the English Language. Entries submitted in any other languages will be rejected by the Organiser.
11.	Entry Procedure	To participate, eligible Contestants are required to: <u>Step 1</u> <ol style="list-style-type: none"> 1. Elect to change their paper bill to e-bill by accessing any of the channels listed in Clause 4. 2. Provide a valid email address that will be link to their Astro account. 3. Contestants are required to verify their identity and intent to migrate to e-billing via an SMS sent by the Organiser to registered phone numbers. <u>Step 2</u> <ol style="list-style-type: none"> 1. Contestants must continue with their e-bill for 1 (one) month before the Winner is notified. 2. The Winner will be the 18,888th customer who migrated from paper bills to e-bills within 1st – 31st May 2018, as determined by the Organiser. 3. The Winner will be contacted by phonecall, SMS or email by the Organiser. 4. Should Contestants revert to or opt for paper bills, the Contestant's eligibility will be void. The Organiser shall be entitled to request to sight the original Identity Card or the originals of other supporting documents/materials for verification and validation.

12.	Entry Deadline	<p>All entries for the Contest must be received by the Organiser on or before 11.59pm on 31 May 2018.</p> <p>Entries received before the commencement of the Contest Period and after the stipulated Entry Deadline will be disqualified and ineligible for consideration for Prizes.</p>
13.	Mode	<ul style="list-style-type: none"> • Website • SMS • Call in • Walk in
14.	Address	<ul style="list-style-type: none"> • Visit https://selfservice.astro.com.my • Send ASTRO<space>EBILL<space>Your 10-digit account number<space>Email to 66688 • Call 03 9543 3838 • Visit us at the Astro Lifestyle Centres or Customer Service Centres. Click here to locate our branches.
15.	Selection of Winners	<p>The winners will be chosen based on the 18,888th customer to migrate from paper bills to e-billing within 1st – 31st May 2018.</p> <p>In the event of a tie-breaker, the Contestant who first registers or has the earliest entry for the Contest will be chosen as the Winner. Organiser's decision will be final, and no queries and/or appeals entertained.</p>
16.	Prize	1 unit of PS 4 Pro
17.	Notification of Winner	The Contest Winner's name will be announced and published by the Organiser no later than 28 th June 2018 on the Organiser's website at www.astro.com.my/ebilling
18.	Collection Period	<p>Within one (1) month from the date of Notification of Winners by the Organiser.</p> <p>Prizes not collected within the stipulated period will be forfeited.</p>
19.	Collection Venue	<p>All Asia Broadcast Centre, Technology Park Malaysia, Bukit Jalil, 57000 Kuala Lumpur Malaysia</p> <p>Winners will be required and notified to collect the Prize at a location that is determined by the Organiser</p> <p>alternatively, any other venue as may be determined by the Organiser.</p>
20.	Additional Terms, if any	<p>a) Contestants will be eligible for one (1) prize per account conversion. Any subsequent entry for the same Contest shall be null and void.</p> <p>b) Contestants will not be eligible to win the Prize in this Contest if he/she has won any form of Prize(s) in any other Contest organised by the Organiser in the past two (2) months from the date when Winners' name have been announced as stipulated in Clause 17 above.</p> <p>c) By submitting personal information (e.g.: email addresses and Astro subscriber account numbers), Contestants agree to receive their Astro subscription bill via email.</p>

		<p>d) Contest Winners must continue to be *Active Astro customers until the Prize collection, failing which Organiser reserves the right to disqualify the Winner from the Contest and any Prize won will be forfeited.</p> <p>e) The Organiser accepts no responsibility for conversion requests that are delayed, inaccurate, incomplete, or cannot be delivered for any technical or other reasons. Proof of participation/ submission is no proof of receipt by the Organiser.</p> <p>f) The Prize is non-refundable, non-transferable, non-exchangeable and strictly not-for-sale for cash, credit or any other item(s). Prizes not redeemed during the validity period will be forfeited.</p> <p>g) The Winner will receive one unit of Huawei Mate 10 Pro Smartphone.</p> <p>h) The Organiser shall bear no responsibility for any loss and/or damage to the Prize delivered by post.</p> <p>i) To the extent permitted by law, the Organiser shall not be liable for any loss or damage whatsoever which suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained as a result of Prize collection and/or fulfilment.</p> <p>j) The Organiser reserves the right to substitute any prize(s) with items of equivalent value at any time without prior notice. All prizes are not transferable, non-refundable and non-exchangeable for cash.</p>
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The Basic Terms and the Contest Standard Terms and Conditions (collectively “Terms and Conditions”) and the Privacy Notice shall be binding on all contestants who participate in this Contest (“Contestants”). The definitions in the Contest Standard Terms and Conditions shall apply unless otherwise expressly stated in the Basic Terms. In the event of any inconsistency between the Basic Terms, the Contest Standard Terms and Conditions and the Privacy Notice, the Basic Terms and the Privacy Notice shall prevail to the extent of such inconsistency.

Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestants of the Terms and Conditions and the Privacy Notice.