

PROGRESSING
TOGETHER
FOR THE NATION'S FUTURE

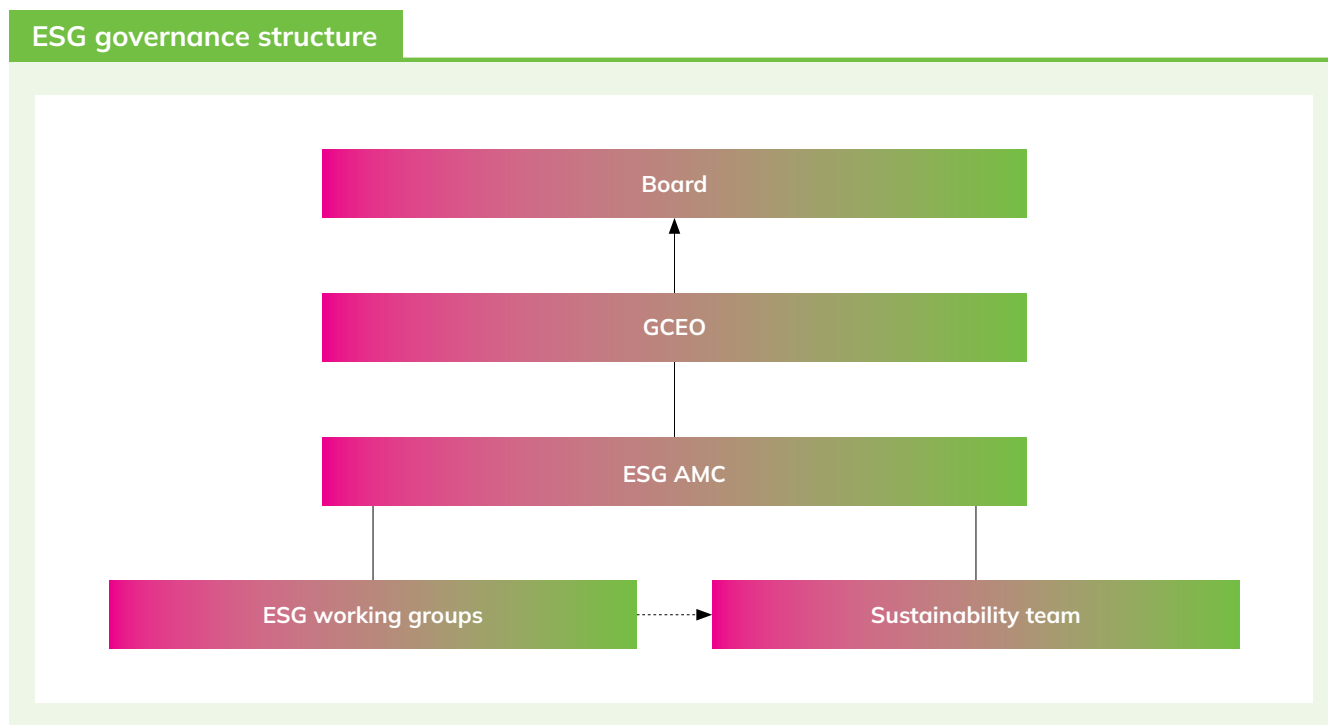


Sustainability Governance

Our Board provides oversight of our ESG strategy and ensures its alignment with Astro’s strategic direction and long-term objectives. The Board Charter outlines a principal responsibility statement focused on business sustainability and long-term value creation, embedding ESG considerations such as climate-related risks and opportunities into our governance structure. At present, our Chairman serves as the Board’s nominee on sustainability, ensuring complete alignment of our Board’s overall views with the ESG AMC. To stay abreast of developments in the sustainability landscape, our Directors regularly participate in seminars, discussions on key ESG issues, as well as ESG-related training. Astro’s ESG targets are approved by our Board and cascaded throughout the organisation, with progress toward these targets reviewed periodically by our Board.

Our ESG governance framework clearly delineates the assignment of ESG responsibilities between our Board and Management. The ESG AMC, which oversees the management, processes, and execution of our ESG strategy and Climate Roadmap, spearheads Astro’s sustainability initiatives.

The Climate Roadmap outlines our short-, medium-, and long-term plans to reduce carbon emissions within our business, aiming to limit global warming to well below 2.0° or 1.5° Celsius, in line with the Paris Agreement. Chaired by our GCEO, the ESG AMC convenes every two months and is responsible for steering our ESG plans, with support from business units across our Group. Each business unit plays an active role by executing its designated initiatives to foster a greener environment, create a positive social impact and uphold strong governance principles.



Our governance framework is built on robust policies and systems that enable us to monitor, manage, and oversee climate and sustainability-related risks and opportunities across our Group. The performance of our GCEO and SLT is evaluated annually through the Corporate Scorecard, which incorporates ESG KPIs for greenhouse gas (GHG) reduction, cybersecurity and data safety, employee training hours, and ESG-related content creation initiatives. These KPIs integrate ESG performance-related metrics with management remuneration to reinforce accountability and promote long-term value creation.

Material matters central to our business are managed through Astro’s three Strategic Drivers: Content, Products and Sustainability. These are proactively addressed through our five ESG Pillars as shown on pages 66 to 67.

Our GCEO and SLT develop business strategies that align with these Strategic Drivers, considering climate and sustainability-related risks and opportunities alongside strategic, financial and operational risks. Team Astro is empowered to implement these Board-approved strategies through collaborative efforts across all business units, ensuring the consistent delivery of our sustainability ambitions.

Stakeholder Engagement

At Astro, we believe that trusted relationships and inclusive dialogue are essential for creating long-term value. As Malaysia’s leading content and entertainment company, we engage proactively with a diverse range of stakeholders and the wider community to understand their expectations, concerns, and aspirations. These interactions help us stay innovative and responsive, ensuring that our strategies, policies, and programmes reflect what matters most to those we serve.

Regular engagement builds confidence and strengthens partnerships. It enables us to deliver content and experiences that entertain, educate, and inspire, while addressing material sustainability issues central to our business. Insights gathered from these conversations guide our decision-making and shape initiatives that contribute positively to society.

An overview of our key stakeholder groups, their priority concerns, and Astro’s responses is presented in the table below.

Frequency: A Annually Q Quarterly M Monthly O Ongoing

Key stakeholder	Modes of engagement	Frequency	Stakeholder concerns	Our response
Board of Directors	<ul style="list-style-type: none"> Board strategy offsite Board meetings Board committee meetings including the Audit and Risk Committee (ARC), the Nomination, Remuneration and Corporate Governance Committee (NRCGC) and the Strategy and Business Transformation Committee (SBTC) 	A Q Q	<ul style="list-style-type: none"> Strategic direction, business and financial performance Board reserved matters Business ethics and CG Sustainability roadmap and initiatives, including climate- and sustainability-related risk management 	<ul style="list-style-type: none"> Provide updates on implementation of strategic plans, business direction, key climate- and sustainability-related risks and opportunities, performance and significant issues Brief and apprise our Board on the latest CG and compliance practices Provide progress updates on ESG initiatives
	<ul style="list-style-type: none"> Board calls Corporate events 	O O		
Senior Management	<ul style="list-style-type: none"> Senior leadership offsites Weekly leadership meetings Internal and external meetings and updates Corporate events Employee engagement activities 	O O O O O	<ul style="list-style-type: none"> Business strategy and direction Financial and operational performance Employee engagement and progression Employee remuneration structure Health and safety procedures at work CG & Corporate Assurance Sustainability initiatives and ESG targets 	<ul style="list-style-type: none"> Conduct regular investor engagements Provide timely updates on material business developments, strategy and performance through meetings, announcements on Bursa Malaysia and press releases Remain as constituent of FTSE4Good Bursa Malaysia Index Engage with ESG rating agencies to identify improvement opportunities

Stakeholder Engagement

Key stakeholder	Modes of engagement	Frequency	Stakeholder concerns	Our response
Team Astro	<ul style="list-style-type: none"> • People Survey • Performance evaluation • Townhalls • Onboarding programmes • Skip-level meetings • SLT coffee sessions • Continuous online and offline learning, education and development programmes • Comprehensive well-being and wellness programmes • Internal communications including intranet, emails, focus groups, pulse surveys and feedback 	<ul style="list-style-type: none"> • A • A • M • M • M • O • O • O 	<ul style="list-style-type: none"> • Business strategy and direction • Financial and operational performance • Remuneration structure • Conducive and safe working environment • Employee benefits and welfare • Employee Most Valuable Player (MVP) Award • Learning and development opportunities • Opportunity to contribute towards ESG initiatives 	<ul style="list-style-type: none"> • Educate on ESG matters • Inform on career development opportunities • Advise and update employee benefits • Conduct SLT and peer-to-peer sharing sessions • Provide OSH training and activities • Provide training programmes • Enable job rotations • Operate employee engagement platforms • Provide employee volunteering opportunities
Customers	<ul style="list-style-type: none"> • On air curation and distribution of TV and radio programmes • Website and online platforms • Customer touchpoints include Astro Experience Stores, service centres, mobile and digital • Rewards programme • Customer feedback and surveys • On-ground engagement and events • Return path data from connected STBs • Data aggregated from multiple touchpoints across our TV, radio, streaming services and digital brands 	<ul style="list-style-type: none"> • O • O • O • O • O • O • O 	<ul style="list-style-type: none"> • Product value proposition • Customer service, engagement and convenience • Personalisation, flexibility and immediacy • Data privacy • Information and update on relevant ESG topics (e.g. social, climate matters) 	<ul style="list-style-type: none"> • Create innovative products and services that deliver value and ease of use • Deliver reliable customer service • Respond effectively to customer feedback in a timely manner • Deliver customer engagement activities • Conduct surveys of Net Promoter Score (NPS) and customer satisfaction • Manage and protect all customer and employee data in line with the Personal Data Protection Act 2010 (PDPA) • Create programming, news, radio shows and digital content that highlights key ESG matters • Amplify key PSA messages across platforms
Shareholders and the investment community	<ul style="list-style-type: none"> • Annual General Meeting • Integrated Annual Report • Earnings calls • Financial results briefing • Conferences and roadshows • Meetings and teleconference calls • Company announcements on Bursa Malaysia • Corporate website updates • Site visits 	<ul style="list-style-type: none"> • A • A • Q • Q • O • O • O • O 	<ul style="list-style-type: none"> • Financial performance and business strategy • Business sustainability amid industry disruption • Impact of ongoing acts of piracy and macro headwinds • Return to shareholders • Sustainable business practices 	<ul style="list-style-type: none"> • Provide timely updates on material business developments and strategy, and financial performance through meetings, announcements on Bursa Malaysia and timely press releases • Conduct regular investor engagements • Remain as constituent of FTSE4Good Bursa Malaysia Index • Engage with ESG rating agencies to identify improvement opportunities

Stakeholder Engagement

Frequency:



Annually



Quarterly



Monthly



Ongoing

Key stakeholder	Modes of engagement	Frequency	Stakeholder concerns	Our response
Regulators and governmental authorities	<ul style="list-style-type: none"> Stakeholder dialogues Review of policies and procedures Regulatory compliance training sessions Engagement with government ministries and agencies Regulator roundtable sessions 	<ul style="list-style-type: none"> O O O O O 	<ul style="list-style-type: none"> Direct and indirect contributions to the local economy Growth and challenges of the local media industry Compliance with laws and legal frameworks Sustainable business practices Sustainable policies within the media industry 	<ul style="list-style-type: none"> Maintain open channels and regular dialogue between GCEO/ SLT and relevant regulatory and governmental bodies Providing input for future policy direction Uphold good CG through robust policies such as the Code of Conduct and Business Ethics and the Anti-Bribery and Corruption Policy to ensure regulatory compliance Adhere to responsible and sustainable practices
Vendors and business partners	<ul style="list-style-type: none"> Direct and indirect contributions to the local economy Growth and challenges of the local media industry Compliance with laws and legal frameworks Sustainable business practices Sustainable policies within the media industry 	<ul style="list-style-type: none"> O O O O O 	<ul style="list-style-type: none"> Ethical business practices Transparent and objective tender process Clear and concise specifications for goods and services Prompt and timely payments 	<ul style="list-style-type: none"> Ensure open tender process to promote fair and transparent dealings Perform vendor compliance audits / reviews Partner with suppliers on shared opportunities
Community and non-governmental organisations (NGOs)	<ul style="list-style-type: none"> Yayasan Astro Kasih's initiatives including Astro Kem Badminton, Klinik STL and Rimba Kita Community messaging and initiatives including PSA and ESG related content, and news updates Event participation / sponsorship Collaboration on shared opportunities 	<ul style="list-style-type: none"> O O O O 	<ul style="list-style-type: none"> Sustainable business practices Direct and indirect contribution to the local economy Sponsorship Invitation to community engagements 	<ul style="list-style-type: none"> Design and deliver impactful programmes and initiatives in line with our ESG pillars Champion advocacy on social and environmental issues Provide support to relevant causes and relief projects Amplify messages on events and causes across platforms
Media	<ul style="list-style-type: none"> Press releases and conferences Media interviews Thought leadership talks Online and offline media campaigns Company website, including annual and financial reports 	<ul style="list-style-type: none"> O O O O O 	<ul style="list-style-type: none"> Sustainable business practices Direct and indirect contribution to the local economy Sponsorship Invitation to community engagements 	<ul style="list-style-type: none"> Design and deliver impactful programmes and initiatives in line with our ESG pillars Champion advocacy on social and environmental issues Provide support to relevant causes and relief projects Amplify messages on events and causes across platforms

Material Matters

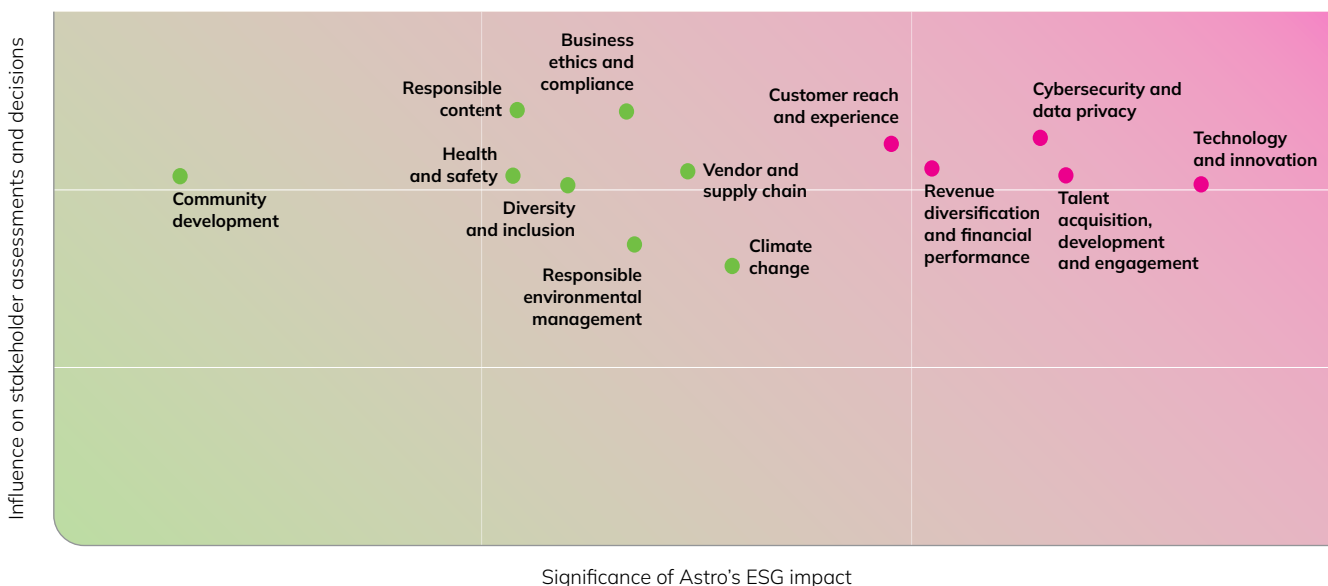
Understanding the issues that matter most to our stakeholders remains fundamental to Astro’s aim to entertain, educate, inform, and inspire the communities we serve. Materiality assessment is a key part of this process, enabling us to align business planning, strategies, and performance management with our sustainability priorities.

We have been conducting annual internal reviews since the comprehensive materiality assessment in FY23, ensuring our sustainability priorities remain relevant and aligned with stakeholder expectations. These reviews, including the latest in FY26, incorporate insights from key internal stakeholders to identify and prioritise the economic, environmental, social, and governance issues most critical to our business and stakeholders. These insights guide the development of strategies that strengthen our role in connecting and empowering Malaysians, enabling us to deliver a positive and lasting impact on our communities, customers, and the nation.

FY24	FY25	FY26
<ul style="list-style-type: none"> Conducted a limited-scale materiality review that was performed internally by Management who routinely engage with the key stakeholder groups represented Reviewed the materiality matrix and list of key stakeholders Confirmed that the top five high-priority material matters remained unchanged from FY23 Reviewed and gained concurrence from our Board 	<ul style="list-style-type: none"> Conducted a limited-scale materiality review, performed internally by Management who routinely engage with the key stakeholder groups represented Reviewed the materiality matrix and list of key stakeholders Confirmed that the top five high-priority material matters remained unchanged from FY24 Reviewed and gained concurrence from our Board 	<ul style="list-style-type: none"> Conducted a limited-scale materiality review. This was performed internally by members of Management who routinely engage with the key stakeholder groups represented Reviewed the materiality matrix and list of key stakeholders Confirmed that the top five high-priority material matters remained unchanged from previous year Reviewed and gained concurrence from our Board

The FY26 materiality review concluded that all 13 material matters remain aligned with Astro’s Strategic Drivers. The top five high-priority material matters also remain unchanged.

FY26 Materiality Matrix



Material Matters

Priority

High

Ranking	Material matter
1	Technology and innovation Harnessing technology and data by digitalising internal processes to deliver superior products and services, positive customer experience and operational efficiency
2	Cybersecurity and data privacy Protecting and safeguarding customer data by ensuring proper security and access control and compliance with all applicable laws, including the PDPA, company policies and management systems
3	Talent acquisition, development and engagement Attracting, developing, and retaining a fit-for-purpose talent pool and empowering a winning team to drive long-term growth, including upskilling and reskilling talents, and enhancing employee engagement
4	Revenue diversification and financial performance Scaling up adjacent businesses and diversifying revenue streams for business sustainability amid intensifying competition with the intent to sustain shareholder value and deliver long-term returns
5	Customer reach and experience Providing the best entertainment experience and customer care for homes, individuals, and enterprises, which includes digitalising and improving customer service across all touchpoints

Medium


Ranking	Material matter
6	Climate change Developing Astro's climate change adaptation and mitigation strategy and implementing measures to reduce GHG in support of Malaysia's action plans on climate change
7	Vendor and supply chain Maintaining an equitable and transparent procurement process and practising ethical standards aligned with Astro's company values
8	Business ethics and compliance Managing risks and opportunities through high standards of business integrity and ethical conduct
9	Responsible environmental management Implementing internal controls to manage and minimise Astro's operational environmental impact, such as conscious energy and water consumption, as well as responsible waste management
10	Diversity and inclusion Promoting equal opportunity and fair recruitment to cultivate an inclusive and non-discriminatory work environment for all employees
11	Responsible content Ensuring content creation, aggregation, distribution, and monetisation are key differentiators to drive customer engagement while upholding our responsibility as a responsible content creator, trusted news provider, acting as a Voice for Good to deliver powerful and impactful messaging to drive positivity among the community per local regulations, while making quality edutainment content accessible
12	Health and safety Implementing internal controls to ensure our Group protects the health and safety of employees and talents in the workplace, in line with industry best practices, and promotes employee well-being
13	Community development Engaging and serving the local community by harnessing our multiple platforms and content to deliver positive social impact, and empowering the lives of the community through financial and non-financial contributions, as well as partnerships with key players to drive positive outcomes that align with Astro's ESG Pillars

Material Matters

Our top five material matters in FY26 are:

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Technology and innovation

Emerging technologies are revolutionising the media and entertainment industry, transforming content delivery. Leveraging these advancements, Astro continues to deliver superior customer experience by enhancing functionalities and integrating more streaming services onto our U-Boxes. We are digitalising and simplifying products and processes, deepening investments in data analytics for better customer insights and conversion and harnessing data across touchpoints to provide personalised recommendations. Combining the strengths of artificial intelligence (AI) with our in-house creatives, we are transforming the content creation process and leveraging on technological innovation to create better content for our customers.
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Cybersecurity and data privacy

Astro places high priority on protecting the privacy and confidential data entrusted to us by our customers, employees, and other stakeholders. The potential for malware attacks and data leakages, stemming from enhanced connectivity and widespread digital adoption poses not insignificant threats to Astro's cybersecurity and data privacy. As these threats continues to rise, Astro dedicates substantial resources to stay updated with the latest security controls, and has established extensive internal and external processes to safeguard our employees and our customers' data, content and assets. As we continue to champion the safe usage of AI throughout Astro, we will continue to improve our processes to ensure consumer data protection and minimise security vulnerabilities.
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Talent acquisition, development and engagement

The supply-demand equation for labour has shifted profoundly in recent years, with increased demand for greater flexibility, work-life balance, job satisfaction, and more enriching benefits. In response, Astro has developed strategies to attract, develop, and retain a fit-for-purpose talent pool, ensuring a sustainable talent pipeline while continuing to invest in our current talent with programmes tailored to their specific functions. We conduct regular surveys and feedback sessions to monitor engagement and course-correct as needed.
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Revenue diversification and financial performance

Astro is diversifying its revenue streams through adjacent businesses, including broadband, OTT, advertising, enterprise, and digital. This strategy aims to sustain shareholder value and achieve long-term returns. By expanding into these areas, Astro is positioning itself to capitalise on emerging opportunities and mitigate risks associated with reliance on traditional revenue sources.
- 

Customer reach and experience

Shifts in consumer behaviour and expectations are compelling companies to transform how they connect with and serve their customers. Astro recognises the importance of delivering superior customer experiences and value to meet these evolving needs. Consequently, Astro is committed to providing exceptional entertainment experiences, reliable connectivity and straightforward customer care. This includes availing simple, value-for-money entertainment options, accelerating the rollout of modern, connected products, and creating compelling, high-quality content. An increasing number of Malaysian homes and businesses are connected through our broadband service, while Astro continues to focus on digitalising and enhancing customer service across all touchpoints.

Risk Management

Our Enterprise Risk Management (ERM) framework incorporates sustainability and climate-related risks into our materiality assessment, supplementing our strategic, financial, operational, and compliance risks. We ensure that all identified risks align with our risk appetite through review and monitoring by designated risk owners. This process is conducted in collaboration with our Group Risk Management team and is then further deliberated on by the ESG AMC.

Material matter	Risks	Opportunities
Technology and innovation	<ul style="list-style-type: none"> Inability to modernise legacy technology and accelerate platform upgrades due to resource and vendor constraints may reduce agility, slow speed-to-market and impair service quality Delays in enhancing digital features and system capabilities caused by integration complexities may limit our ability to deliver improved customer experiences and relevant product offerings Artificial intelligence's (AI) widespread adoption at low cost has allowed for large volumes of AI content to flood the market 	<ul style="list-style-type: none"> Harness technology and data by digitalising internal processes to drive operational efficiency, strengthen system resilience and enable the delivery of superior, more consistent customer experiences Continuously invest in scalable system capabilities and product enhancements to accelerate speed-to-market, support innovation and ensure timely delivery of relevant offerings, building on initiatives such as the launch of Astro One TV Packs Leveraging and working with AI in a safe and defined environment with human oversight can support time to market and cost efficiencies in areas, while preserving the authenticity and trust of the quality of our content
Cybersecurity and data privacy	<ul style="list-style-type: none"> Rising cyber threats and increasingly sophisticated attack vectors may lead to unauthorised access to sensitive information and result in financial, regulatory and reputational consequences Inadequate detection, response or compliance with cybersecurity and personal data regulations may disrupt operations and undermine customer confidence 	<ul style="list-style-type: none"> Continuously enhance cybersecurity capabilities, data protection controls and threat-monitoring tools to safeguard critical customer and business information Ensure proper security access control and compliance with all applicable laws including, but not limited to, the PDPA, Group policies and management systems Leverage Astro security of service as the best destination for content, for both customers and partners.
Talent acquisition, development and engagement	<ul style="list-style-type: none"> Difficulty securing and developing digital and high-demand skills due to market competition may constrain innovation and business growth Lower productivity and reduced performance may arise from disengaged or insufficiently skilled employees, leading to continuity and capability gaps 	<ul style="list-style-type: none"> Invest in talent development programmes to build critical and high-demand capabilities, and strengthen succession planning for key roles to mitigate continuity and capability gaps Conduct regular employee engagements and continuous check-ins to strengthen motivation, productivity and organisational commitment Compensation packages are aligned with market standards to strengthen talent attraction and retention
Revenue diversification and financial performance	<ul style="list-style-type: none"> Inflationary pressures may weaken consumer spending and negatively impact revenue resilience and profitability Intense competition, shifting viewing habits and widespread availability of low-cost or illegal content alternatives may erode market share and reduce customer stickiness 	<ul style="list-style-type: none"> Enhance the value-for-money proposition of Astro's products relative to competing and low-cost alternatives Scale up adjacent businesses and diversify revenue streams for business sustainability Ensure sustainable financial performance through disciplined cost management, pricing optimisation, and investment in growth areas to maintain profitability and support long-term value creation for stakeholders Robust anti-piracy efforts including consistent legislative advocacy and proactive legal enforcement to deter errant individuals and businesses
Customer reach and experience	<ul style="list-style-type: none"> Inability to meet evolving expectations for seamless, personalised and multiplatform experiences due to legacy systems or service gaps may reduce customer satisfaction and loyalty Operational disruptions, inconsistent service execution or delayed enhancements may undermine customer confidence and impact revenue 	<ul style="list-style-type: none"> Strengthen customer engagement through coordinated multiplatform strategies, including social media platforms to gather real-time insights and continuously refine offerings to meet evolving expectations for seamless and personalised experiences Provide the best entertainment experience and customer care for households and enterprises, which includes digitalising and improving customer service across all touchpoints Differentiated products to address different customer segments such as Astro, Sooka and NJOI

Risk Management

Material matter	Risks	Opportunities
Vendor and supply chain	<ul style="list-style-type: none"> • Vendor delivery issues, equipment shortages, and global supply dependencies may disrupt installation schedules and service continuity • Unsustainable or non-compliant vendor practices may expose the organisation to reputational and operational risks 	<ul style="list-style-type: none"> • Uphold an equitable and transparent procurement process, adhering to ethical standards aligned with our values • Collaborate with vendors to adopt sustainable practices to enhance our environmental credentials and appeal to environmentally conscious consumers
Climate change	<ul style="list-style-type: none"> • Extreme weather events driven by climate change can lead to infrastructure damage and operational disruption • Evolving climate disclosure requirements may increase compliance obligations and financial exposure 	<ul style="list-style-type: none"> • Develop and implement a comprehensive climate adaptation and mitigation strategy to strengthen operational resilience, support long-term decarbonisation, and ensure business continuity
Business ethics and compliance	<ul style="list-style-type: none"> • Non-compliance with regulatory requirements due to evolving policies may result in legal penalties, operational constraints and reputational harm • Weak governance or inadequate internal controls may undermine stakeholder confidence and affect business integrity 	<ul style="list-style-type: none"> • Establish robust CG practices and effective compliance to enhance stakeholder trust, reinforce corporate integrity and create a sustainable business environment
Responsible environmental management	<ul style="list-style-type: none"> • Failure to meet environmental standards or manage environmental impacts effectively may damage stakeholder trust and brand reputation 	<ul style="list-style-type: none"> • Implement internal controls to manage and reduce Astro's operational environmental impact, including mindful energy and water usage as well as responsible waste management
Diversity and inclusion	<ul style="list-style-type: none"> • Discriminatory or non-inclusive employment practices may harm organisational reputation and employee morale • Lack of workforce diversity may limit innovation and evolving market demands 	<ul style="list-style-type: none"> • Strengthen our commitment to diversity and inclusion to foster a workplace that reflects diverse customer segments, enhances innovation and supports emerging market opportunities • Promote equal opportunity and fair recruitment practices to ensure an inclusive and non-discriminatory workplace for all employees
Responsible content	<ul style="list-style-type: none"> • Publishing content that is insensitive, non-compliant or socially irresponsible may lead to public backlash, regulatory action and loss of credibility 	<ul style="list-style-type: none"> • Emphasise high-quality and trusted content creation, aggregation, distribution, and monetisation across platforms as key differentiators to drive customer engagement • Uphold our responsibility as an ethical content creator, trusted news provider and Voice for Good by delivering powerful and impactful messaging to drive positivity within the community in accordance with local regulations • Provide access to quality education through investments in edutainment content • Regular compliance training, with supplemental ad-hoc training on latest relevant standards and guidelines, including social media training • Regular review of our editorial guideline standards to ensure highest adherence of responsible reporting
Health and safety	<ul style="list-style-type: none"> • Workplace safety incidents due to unsafe practices may lead to injuries, legal consequences, and operational disruption 	<ul style="list-style-type: none"> • Promote a strong safety culture with a conducive working environment to improve employee well-being and productivity, and operational resilience while reinforcing Astro's reputation as a responsible employer
Community development	<ul style="list-style-type: none"> • Insufficient engagement or ineffective collaboration with community may reduce the sustainability and impact of our social initiatives 	<ul style="list-style-type: none"> • Engage and serve the local community through our content and multiplatform reach to create positive social impact • Empower the community through financial and non-financial contributions, partnering with key stakeholders, to drive positive impact that align with Astro's ESG Pillars

Sustainability Framework

Our sustainability framework aligns Astro’s value creation model with the material matters that are of utmost importance to our stakeholders and business. It serves as a cornerstone for embedding sustainability throughout our operations, driving responsible growth while continuing to entertain, educate, inform, and inspire the communities we serve.

Underpinned by a strong governance structure, this framework addresses material matters through Astro’s five ESG Pillars and three Strategic Drivers. This approach integrates sustainability considerations into our core business priorities and strengthens the integration of sustainability commitments into strategic decision-making and operational execution across our Group.

We have set clear short-term sustainability performance targets from FY24 to FY26, supported by defined initiatives over these three years, and are in the process of reviewing new sets of short-term KPIs for FY27 to FY29 to strengthen accountability and drive continuous improvement. Alongside these targets, we continue to advance our Climate Roadmap, which sets out our path toward carbon neutrality by 2040 while striving towards net zero emissions by 2050.

ESG Pillars

 <p>Responsible Business</p> <p>Strong governance is the foundation of responsible business conduct. Our comprehensive corporate governance framework ensures compliance with applicable laws and regulations for effective risk management.</p> <p>We remain committed to maintaining business integrity and transparency, promoting diversity and inclusion, ensuring workplace safety, and safeguarding cybersecurity and data privacy.</p>	 <p>Caring For Environment</p> <p>In our commitment to supporting a greener planet, we are committed to achieving carbon neutrality by 2040 and striving towards our Net Zero 2050 goal, in line with national aspirations. Our Climate Roadmap guides us in reducing our overall GHG emissions over the short-, medium-, and longer term.</p> <p>We are focused on improving energy efficiency, increasing the use of renewable energy, and embedding sustainable practices throughout our operations.</p>	 <p>Voice For Good</p> <p>Leveraging our position as Malaysia’s largest media and content powerhouse, we serve as a Voice for Good by airing PSA and ESG-related content across TV, radio, and digital platforms.</p> <p>Through purposeful content and creative storytelling, we aim to deliver impactful messaging to influence and drive positivity within local communities that will drive changes nationally.</p>
<p>Material matters*</p>		
<ul style="list-style-type: none"> • Cybersecurity and data privacy • Talent acquisition, development and engagement • Revenue diversification and financial performance • Vendor and supply chain • Business ethics and compliance • Diversity and inclusion • Health and safety 	<ul style="list-style-type: none"> • Climate change • Responsible environmental management • Responsible content 	<ul style="list-style-type: none"> • Technology and innovation • Customer reach and experience • Responsible content • Community development

Sustainability Framework

VISION

To be Malaysia's **No. 1** Entertainment Destination

Mission

We will achieve our Vision through compelling content, products and experience powered by refreshed technology and a winning team

Education for All

Education is fundamental to the long-term well-being of our future generations and the cornerstone of developing our nation. We leverage our key strength- content, to provide access to high quality education and supplementary learning materials, including sports curriculum and other aspects of youth development, which are particularly useful for students in remote communities.

- Responsible content
- Community development

Community Development

We are committed to nurturing sustainable communities and creating a long-lasting impact on society. As part of this commitment, we provide emergency relief assistance to our community when needed. By being responsive and proactive, we aim to continue supporting and contributing to our community's overall resilience and well-being.

- Community development

In alignment with

UNSDG






<p>4 QUALITY EDUCATION</p>	<p>5 GENDER EQUALITY</p>	<p>8 DECENT WORK AND ECONOMIC GROWTH</p>	<p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p>
<p>10 REDUCED INEQUALITIES</p>	<p>12 RESPONSIBLE CONSUMPTION AND PRODUCTION</p>	<p>13 CLIMATE ACTION</p>	

Strategic Drivers

- Content
- Products
- Sustainability

Performance Scorecard

●● On track to meet FY26 targets ●● Reviewing current practices to meet FY26 targets

Pillar	Material matters	Targets (FY24 - FY26)	FY26 Performance
 Responsible Business	Cybersecurity and data privacy	ISO 27001:2013 (Information Security Management System (ISMS) annual recertification with zero Non-Conformance Report (NCR)	●● Achieved annual recertification with zero NCR
	Talent acquisition, development and engagement	10% annual increase in average employee training hours (Target by FY26: 12.5 hours)	●● Exceed target average employee training hours by 55% (FY26: 19.5 hours per employee)
	Customer reach and experience	Maintain Average Customer Satisfaction Score (CSAT) of at least 80%	●● Consistently achieved CSAT score above 80%
 Caring for our Environment	Climate change	2% reduction in energy consumption* from FY22 baseline by FY26 (FY22: 110,085 Gigajoules)	●● 8% reduction in energy consumption* in FY26 from FY22 baseline (FY26: 101,426 Gigajoules)
	Responsible environmental management	2% reduction in total water consumption from FY22 baseline by FY26 (FY22: 149 Megalitres)	●● 24% reduction in total water consumption in FY26 from FY22 baseline (FY26: 113 Megalitres)
 Voice for Good (VFG)	Responsible content	5% annual increase in VFG hours (comprising PSA and ESG-related content) (Target by FY26: 11,228 hours)	●● Exceed target VFG hours by 23% (FY26: 13,881 hours)
 Education For All	Community Development	10 scholarships annually	●● Awarded 30 scholarships**
 Community Development	Community development	Total of 20,000 employee volunteer hours (FY24 to FY26)	●● Achieved cumulative 20,019 volunteer hours

* Purchased electricity only

** Currently 27 active scholars

Management Approach for Material Matters

The following material matters are discussed this in section:	For the material matters listed below, please refer to the referenced section:
<ul style="list-style-type: none"> ● Climate change ● Responsible environmental management ● Talent acquisition, development and engagement ● Diversity and inclusion ● Community development ● Health and safety ● Cybersecurity and data privacy ● Vendor and supply chain 	<ul style="list-style-type: none"> ● Customer reach and experience <i>Refer to Products section on pages 46 to 55</i> ● Revenue diversification and financial performance <i>Refer to Group Financial Review on pages 156 to 158</i> ● Technology and innovation <i>Refer to Products section on pages 46 to 55</i> ● Responsible content <i>Refer to Content section on pages 36 to 45</i> ● Business ethics and compliance <i>Refer to SORMIC on pages 149 to 155</i>
<p>Legend: ● Top 5 material matters ● Other material matters</p>	

CLIMATE CHANGE

Astro recognises the gravity of climate change and that our activities and greenhouse gas (GHG) emissions contribute to climate change impact. As Malaysia’s leading content and entertainment company, Astro has a major role to play in building the nation’s climate awareness through creative, impactful and purposeful messaging to catalyse Malaysia’s transition towards a sustainable future.

OUR APPROACH

Astro stands resolute in its commitment to achieve carbon neutrality by 2040, as well as to actively embed plans to attain the national aspiration of Net Zero by 2050. This pledge reflects our alignment with the United Nations Sustainable Development Goals on climate action and reinforces our role in supporting Malaysia’s transition towards a low carbon, climate resilient nation. As a proud member of the United Nations Global Compact Malaysia & Brunei, Astro affirms its responsibility to lead by example—embedding sustainability at the heart of our organisation and messaging while contributing meaningfully to a greener, more resilient future for generations of Malaysians.

Astro’s Climate Roadmap serves as a unifying framework that guides our businesses in advancing decarbonisation and reducing carbon emissions in step with the Paris Agreement’s ambition to limit global warming to well below 2.0°C above preindustrial levels, while striving to reach 1.5°C. Anchored in long-term responsibility and collective action, this roadmap reflects our commitment to safeguarding the environment, strengthening climate resilience, and contributing to a sustainable future for Malaysia:

Management Approach for Material Matters



Strategy 1: Establish climate governance

Strategy 1 integrates climate considerations and promotes sustainable business strategies at our Board level and establishes the necessary systems and people competencies across all levels of our workforce to address the risks and opportunities of climate change.



Strategy 2: Reduce our GHG emissions

Strategy 2 aims to reduce Astro's own GHG emissions. To achieve carbon neutrality by 2040, Astro is committing to a medium-term target of a 28% reduction by the financial year ending 31 January 2031 against our emissions at baseline year of FY20 that is representative of normal business activities before the pandemic. To achieve this target, Astro has identified three primary focus areas, namely energy efficiency, renewable energy, and refrigerant management. Further review ongoing to determine targets to achieve Net Zero by 2050.

We will continuously enhance energy efficiency across our offices to reduce energy consumption. We continue to implement and strategise on new ways to improve. This includes optimising cooling temperatures, replacement of water dispensers.

As our indirect emissions from electricity use contribute the most to our total emissions, we have continued to source renewable energy by installing on-site photovoltaic cells. These photovoltaic cells are also used to as cover for car parks for Team Astro staff.

The Building Management System (BMS) is newly implemented within our headquarters. This enables real-time monitoring and control of electrical and cooling systems, allowing for automated control and provides even more energy savings.



Strategy 3: Tackle supply chain emissions

Strategy 3 recognises that Astro cannot work alone to address the challenges of the climate crisis and meet our climate responsibilities. Hence, we seek opportunities to collaborate with our supply chain partners to decarbonise the supply chain collectively. To that end, Astro strives to achieve operational excellence and enhance our product stewardship.



Strategy 4: Adopt climate advocacy

Strategy 4 aims to empower climate actions through climate advocacy to drive sustainable change. As Malaysia's largest media and entertainment company, Astro has a unique advantage to utilise our voice and content to advocate for a greener planet while increasing climate awareness among Malaysians through our multiplatform reach across TV, radio, and digital.

Management Approach for Material Matters

OUR FY26 PERFORMANCE

Climate Roadmap

To strengthen organisational readiness and embed sustainability into everyday decision-making, Astro conducted a series of targeted employee workshops and training sessions aimed at deepening understanding of our Climate Roadmap and core climate-related concepts. These programmes are designed to cultivate a culture of shared responsibility, active participation and innovation, ensuring that Team Astro is equipped to contribute meaningfully to our Group's sustainability ambitions.

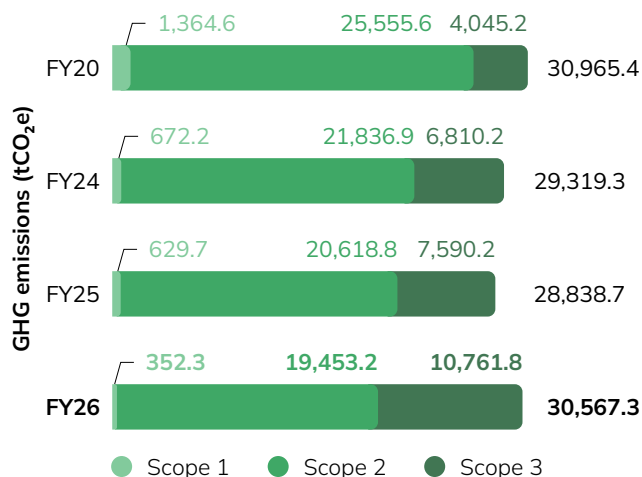
Astro's journey on climate action started as early as 2009 when we conducted our very first carbon footprint assessment of our AABC site.

In 2013, our scope of assessment was expanded to cover other major sites within the Klang Valley and limited Scope 3 emissions. Since then, we have been measuring our Scope 1, Scope 2 and limited Scope 3 emissions, consistently improving our data collection processes and broadening Scope 3 reporting over time. We obtained an independent limited assurance from Bureau Veritas Malaysia against ISO 14064-1:2018 for our reported GHG emissions in FY25. Please refer to pages 88 to 92 for Bureau Veritas Malaysia's Independent Limited Assurance Statement.

Our FY26 GHG assessment reports emissions under the following scopes as defined in the GHG Protocol:

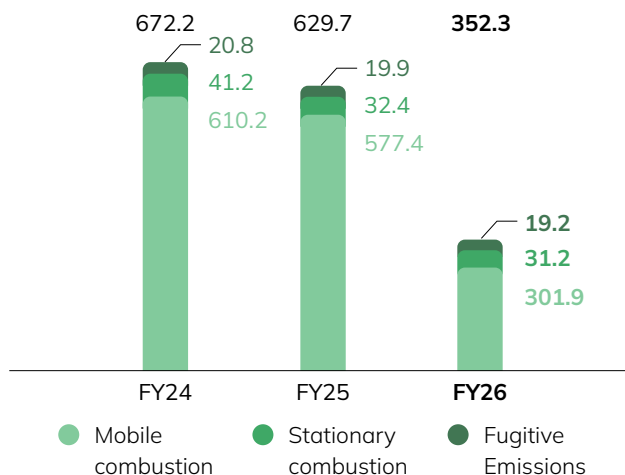
Scope 1
Direct GHG emissions from sources that are owned or controlled by the reporting company
<i>Example: Electricity generators, fuel for company-owned vehicle and leakage of cooling refrigerant (if any)</i>
Scope 2
Indirect emissions associated with the generation of imported / purchased electricity and cooling chilled water
<i>Example: Purchased electricity and chilled water (if any)</i>
Scope 3
Other indirect GHG emissions that are not company-owned
<i>Example: Waste disposal, employee business travels, third-party installer travels, disposal of decoder boxes, emissions from downstream leased assets, and employee commuting (if any)</i>

Overall GHG emissions (tCO₂e)

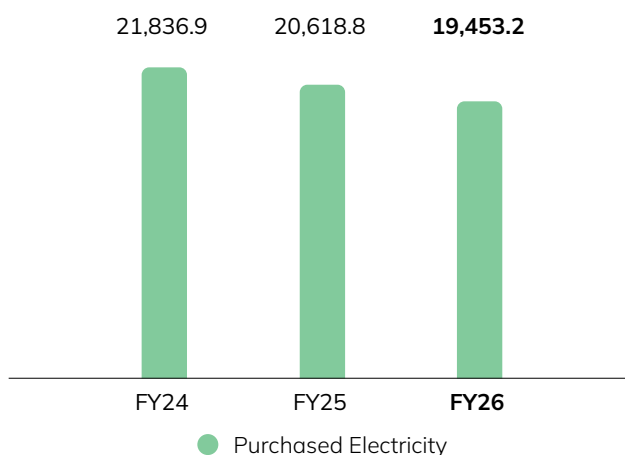


Note: Increase of Scope 3 emissions primarily due to reclassification of emissions from Scope 1, along with changes to accounting practices.

Scope 1 Direct GHG Emissions (tCO₂e)

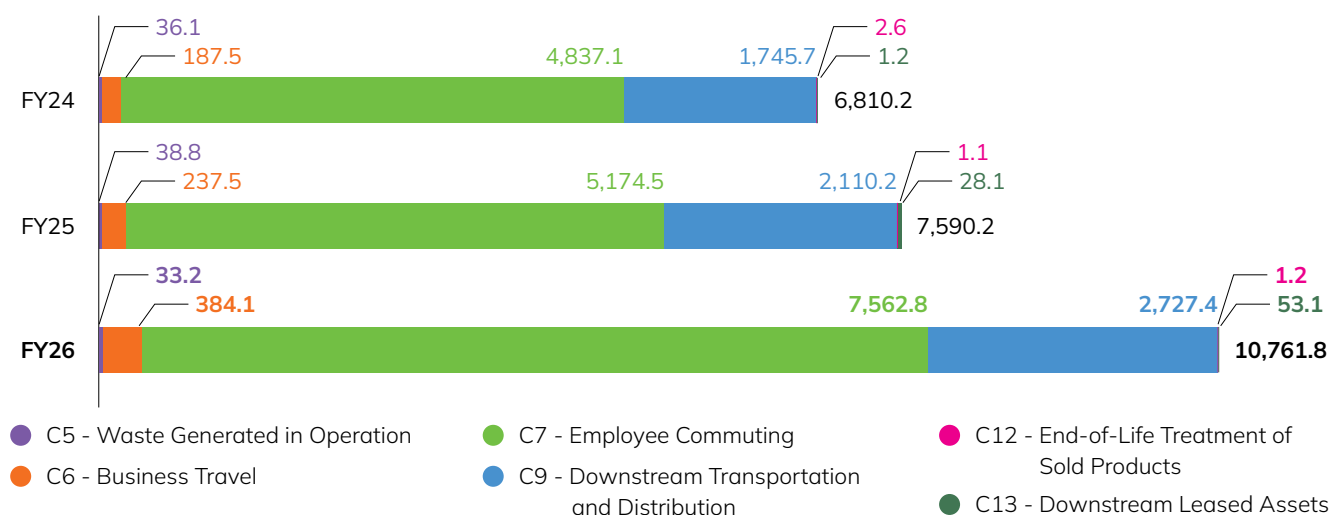


Scope 2 Indirect GHG Emissions (tCO₂e)



Management Approach for Material Matters

Scope 3 Indirect GHG Emissions (tCO₂e)



Overall Emission

Emission sources	GHG Emissions (tCO ₂ e)						
	FY20	FY21	FY22	FY23	FY24	FY25	FY26
Scope 1	1,364.6	481.3	1,240.6	1,152.3	672.2	629.7	352.3
Scope 2	25,555.6	26,941.9	23,191.9	22,964.2	21,836.9	20,618.8	19,453.2
Scope 1 and 2 GHG emissions	26,920.2	27,423.2	24,432.5	24,116.5	22,509.1	21,248.5	19,805.5
Y-o-y difference	-	1.9%	(10.9%)	(1.3%)	(6.7%)	(5.6%)	(6.8%)
Scope 3	4,045.2	4,098.9	3,365.4	3,299.9	6,810.2	7,590.2	10,761.8
Total overall GHG emissions	30,965.4	31,522.1	27,797.9	27,416.4	29,319.3	28,838.7	30,567.3
Year-on-year (y-o-y) difference	-	1.8%	(11.8%)	(1.4%)	6.9%	(1.6%)	6.0%

Note:

- Restatement of GHG emissions due to update in emission factors and accounting practices
- The increase is primarily due to enhancements in data completeness and recategorisation of Scope 3 emissions.
- The reported data from FY23 to FY25 were restated due to the update of the Grid Emission Factor for Peninsular Malaysia, based on the latest guidance published by the Energy Commission, along with changes to accounting practices.

Scope 1 Emissions

Emission sources	GHG Emissions (tCO ₂ e)						
	FY20	FY21	FY22	FY23	FY24	FY25	FY26
Mobile combustion (vehicle fuel, mileage)	663.6	438.7	367.5	555.6	610.2	577.4	301.9
Stationary combustion from gensets (diesel)	109.4	42.6	46.9	45.9	41.2	32.4	31.2
Fugitive emissions	591.6	-	826.2	550.8	20.8	19.9	19.2
Total for Scope 1	1,364.6	481.3	1,240.6	1,152.3	672.2*	629.7*	352.3
Y-o-y Difference	-	(64.7%)	157.8%	(7.1%)	(41.7%)	(6.3%)	(44.1%)

Note: *Restatement due to changes in accounting practice. Mileage claims have been excluded from emissions related to mobile combustion from FY26 onwards.

Management Approach for Material Matters

Scope 2 Emissions

Emission sources	GHG Emissions (tCO ₂ e)						
	FY20	FY21	FY22	FY23	FY24	FY25	FY26
Purchased Electricity from TNB	25,405.0	26,941.9	23,191.9	22,964.2*	21,836.9	20,618.8*	19,453.2
Purchased Energy (Chilled Water) from Megajana	150.6	N/A	N/A	N/A	N/A	N/A	N/A
Total for Scope 2	25,555.6	26,941.9	23,191.9	22,964.2*	21,836.9	20,618.8*	19,453.2
Y-o-y Difference		5.4%	(13.9%)	(1.0%)	(4.9%)	(5.6%)	(5.7%)

Note: *The reported data from FY23 to FY25 were restated due to the update of the Grid Emission Factor for Peninsular Malaysia, based on the latest guidance published by the Energy Commission, along with changes to accounting practices.

Scope 3 Emissions

Cat	Scope 3 Categories	GHG Emissions (tCO ₂ e)						
		FY20	FY21	FY22	FY23	FY24	FY25	FY26
5	Waste Generated in Operation	N/A	N/A	N/A	37.0	36.1	38.8	33.2
6	Business Travel	360.3	50.1	56	169.8	187.5	237.5	384.1
7	Employee Commuting	15.7	6.9	1.4	0.8	4,837.1	5,174.5	7,562.8
9	Downstream Transportation & Distribution	3,669.2	4,041.9	3,308.0	3,092.3	1,745.7	2,110.2	2,727.4
12	End of Life Treatment of Sold Products	N/A	N/A	N/A	N/A	2.6	1.1	1.2
13	Downstream Leased Assets	N/A	N/A	N/A	N/A	1.2	28.1	53.1
	Total for Scope 3	4,045.2	4,098.9	3,365.4	3,299.9	6,810.2	7,590.2	10,761.8
	Y-o-y Difference		1.3%	(17.9%)	(1.9%)	106.4%	11.5%	41.8%

As Astro advances its transition towards a greener and more sustainable future, we remain committed to reducing our environmental footprint in support of Malaysia's climate ambitions. Our overall GHG emissions in FY26 increased by 6.0% to 30,567.3 tCO₂e. The increase is primarily due to enhancements in data completeness and recategorisation of Scope 3 emissions. We reduced our Scope 1 and 2 GHG emissions by 6.8% in FY26 as we continued our carbon neutral journey. This represents a 26.4% reduction versus our FY20 baseline. FY26 GHG intensity for Scope 1 and 2 emissions increased by 6.6% year-on-year to 7.09 tCO₂e per RM million of revenue.

Scope 1 emissions decreased by 44.1% against FY25. Mobile combustion contributed 301.9 tCO₂e, about 85.7% of Scope 1 emissions. Total GHG emissions under Scope 1 in FY2026 was 352.3 tCO₂e. The reduction in Scope 1 emissions was primarily due to reclassification of mileage claim based emissions into Scope 3 Category 6 Business Travel. GHG emissions due to stationary combustion of fuel by fixed gensets decreased 4% year-on-year to 31.2 tCO₂e.

Scope 2 emissions decreased by 5.7% in FY26 to 19,453.2 tCO₂e due to a decrease in total energy consumption to 26.3 million kWh. The GHG emissions from electricity purchased by AACB accounted for 77.6% of Scope 2. The comparative data from FY23 to FY25 was restated due to Peninsular Malaysia's Grid Emission Factor update, based on the latest guidance published by the Energy Commission. In FY26, AACB also commenced operation of a solar photovoltaic (PV) system, resulting in reduced reliance on grid electricity.

Scope 3 emissions for FY26 amounted to 10,761.8 tCO₂e, an increase of 41.8% year-on-year, primarily due to updates in accounting practices. Reclassification of several emissions sources were undertaken. The emissions from stationary combustion of LPG, was reclassified into Category 13, Downstream Leased Assets due to the nature of the lease relationship between Astro and the vendor. The emissions from this category in FY26 amount to 53.1 tCO₂e.

Additional Scope 3 categories reported in FY26 also included recategorisation of Category 4 to Category 9 Downstream Transportation and Distribution as decoder installations constitute distribution of Astro's products, while emissions from the disposal of set top boxes was recategorised into Category 12 End of Life Treatment of Sold Products.

Management Approach for Material Matters

Emissions for Category 5 (waste generated in operations) decreased by 14.4% to 33.2 tCO₂e. We have installed a food composting machine on our premises to convert wet waste into fertiliser, contributing to our sustainability efforts and helping us to increase the amount of waste diverted from landfills. A total of 92.1 tonnes of waste generated by employees at AABC and 29.1 tonnes of waste generated was diverted to landfill through recycling and composting.

Emissions for Category 7 (Employee Commuting) accounted for 70.3% or 7,562.8 tCO₂e of Scope 3 emissions. We will continue to enhance our Scope 3 emissions data to identify other categories material to our business and develop effective reduction plans. Overall, Categories 5, 6, 7, 9 and 12 saw an increase while Category 13 decreased year-on-year.

Energy use

Underpinned by our energy efficiency programme, our net electricity consumption in FY26 decreased by 5.7% to 26.3 million kWh. Electricity intensity for FY26 has increased by 4.4% to 9,392.86 kWh per RM million revenue.

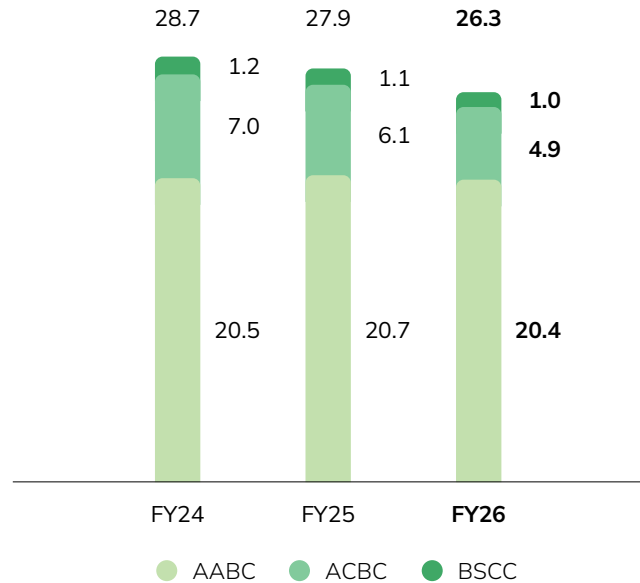
In FY26, we commenced operations of solar panels at our Astro Cyberjaya Broadcast Centre (ACBC), which brings our total solar generation capacity to 1.81 kWp. Overall, we have harvested 1.9 million kWh of photovoltaic energy at both sites, comprising 6.9% of the total energy consumption at AABC (1,509,004 kWh), and 7.6% of consumption at ACBC (399,278 kWh). This equates to 1,412.1 tCO₂e of GHG emission avoidance and is comparable to planting 35,300 trees or recycling over 120,038 bags of waste (based on USEPA Greenhouse Gas Equivalencies Calculator, 2025).

As part of the energy saving measures in our operations, we have commenced a refresh of the Building Management System (BMS) at AABC which completed in January 2026 to seek a unified and consolidated monitoring and control system. Through greater control and automation in the BMS, the refresh aims to reduce our annual GHG emissions by 863.0 tCO₂e.

We are in the process of further enhancing the renewable power generation at AABC, with installation of a Building Integrated Photovoltaic (BIPV) car park with capacity of 942 kWp. Generation started in April 2026. It also providing additional 167 covered parking bays and 755 tCO₂e carbon avoidance.



Electricity Consumption



Management Approach for Material Matters

Climate advocacy

As Malaysia’s leading content and entertainment company, Astro is uniquely positioned to harness the power of storytelling to shape public attitudes and galvanise collective action. Through our extensive platforms and far-reaching content ecosystem, we amplify the urgency of environmental consciousness.

To emphasise this commitment, Astro entered into a memorandum of understanding (MOU) with WWF-Malaysia, aimed at building public awareness and generating support for conservation efforts through the broadcast and availability of WWF-Malaysia’s content across Astro’s platforms. This partnership reflects our belief that meaningful change is best achieved through collaboration. Beyond WWF-Malaysia, Astro works closely with a wide network of partners, including Taman Tugu Malaysia, the United Nations Global Compact Network Malaysia & Brunei (UNGCMYB), Pintar Foundation and other likeminded organisations, to advance environmental advocacy and strengthen community impact across the country.

Under our Rimba Kita initiative, we continue to curate and make available a dedicated On Demand reels featuring environmentally themed documentaries and programmes. These productions celebrate nature, biodiversity and environmental stewardship, and include titles such as *Wildlife Rescue*, *Earth Day: Rimba Kita*, *Wildlife Conservations*, *Rimba Kita: Our Flora and Fauna*, *Ocean Encounters*.

To further support conservation efforts, Astro organised the Kita Run Fest in Bandar Serenia, Sepang, as a fundraising initiative for the Rimba Kita fund. The event, which combined a community run and concert, attracted over 6,000 participants, including 2,455 runners. Registration proceeds were channelled towards impactful environmental conservation and preservation initiatives, including the adoption of 25 trees at Taman Tugu Malaysia and the implementation of a river care programme at a local school, which highlighted the importance of the river within their community

Astro is a proud member of UNGCMYB and remains committed to the United Nations Global Compact’s Ten Principles and the United Nations Sustainable Development Goals (UNSDGs). During the year, we collaborated with UNGCMYB to launch the *Forward Faster Louder* programme, an initiative designed to amplify credible and impactful ESG narratives from Malaysian individuals, corporations and micro, small and medium enterprises (MSMEs), fostering a more informed and inspired sustainability community.

Through the application of extended reality (XR) production technologies and our collaborative sustainability programmes, Astro was recognised on UNGCMYB’s ESG Select List as a 2 Star Lister for exemplary sustainability achievements. This recognition affirms our continued commitment to integrating sustainability into our business model, while leveraging media and innovation to support national progress towards a more inclusive and sustainable future.

Earth Day 2025

In commemoration of Earth Day 2025, Astro alongside with our partner Love Nature held a public stream and win contest that raised RM15,000 towards forest conservation efforts for watching *Wild Sky*.



Management Approach for Material Matters

RESPONSIBLE ENVIRONMENTAL MANAGEMENT

Astro recognises that effective environmental stewardship is essential for mitigating the various environmental risks associated with our operations. While the environmental impact of our broadcast and media activities is relatively low vis-a-vis other industries, the primary concern involves the resources we consume and the waste we generate.

We rely on water resources mainly to cool our data centres, which are crucial in storing and delivering content to customers. The increasing frequency of water supply interruptions and scarcity due to climate change, poor water management and contamination pose risks to our business that we must manage effectively.

OUR APPROACH

Astro adopts a practical and responsible approach to environmental stewardship, with a strong focus on sustainable waste and water management guided by our Environmental Policy. We understand that in order to cultivate a sustainable mindset within Malaysia, we need to set an example for others to follow. Therefore, we are mindful of our water consumption and waste generation and deploy the 3R principles of Reduce, Reuse and Recycle to minimise and optimise the use of all our resources, setting the foundation of our environmental stewardship and contributing to the protection of Malaysia's natural resources.



Waste minimisation & recycling

Astro continues to strengthen its recycling culture through the introduction of practical, onsite initiatives that encourage everyday environmental responsibility and collective action. These efforts include creating and screening recycling videos in common areas, making recycling information readily available and disseminating it to all employees, installing a compost machine for food and wet waste from our cafe operations, colour-coding rubbish bags for clear segregation of recyclables and non-recyclables and labelling bins with designated teams for monitoring purposes. We utilise the said compost for our internal landscaping activities to ensure that resources are optimally used and plan to make this available to Team Astro for home use on a complimentary basis.



Product stewardship

We strive to minimise raw material extraction and waste generation for our products through better product design, planning, and embracing the circular economy.



Water conservation

To reduce our risks of water scarcity, we conserve water resources as best as possible and utilise alternative water sources for non-critical use. We conduct regular preventive maintenance to detect and prevent any unscheduled water wastage.

Management Approach for Material Matters

OUR FY26 PERFORMANCE

Waste generation

Overall, the waste diversion rate (including food wastes generated in Cafe Ceria) increased 9% year-on-year, from 26.7 tonnes in FY25 to 29.1 tonnes in FY26. We generated 73.9 tonnes of dry non-hazardous waste and successfully diverted 15.6 tonnes from being sent to landfills. A total of 18.2 tonnes of wet waste was also generated by Cafeteria operations, of which 13.5 tonnes were diverted from landfill, representing an increase of 255% from FY25. The diverted dry waste accounted for approximately 21.1% of the total non-hazardous waste generated, while 74.6% of wet waste was diverted from landfill by the Cafeteria operator. Driven by enhanced recycling efforts and composting activities in our cafeteria, we hope to see further improvements in this metric.

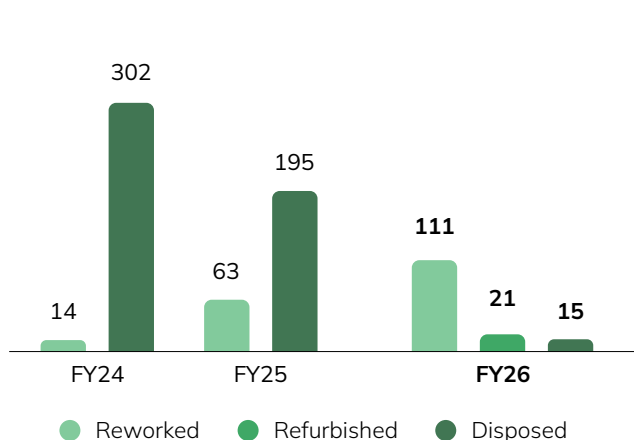
Product stewardship

Leveraging virtual production technology has helped reduce the environmental footprint generated when producing our shows. The reduction comes from replacing physical hard sets where possible with virtual ones, eliminating resource needs for set construction, transport and storage, where possible.

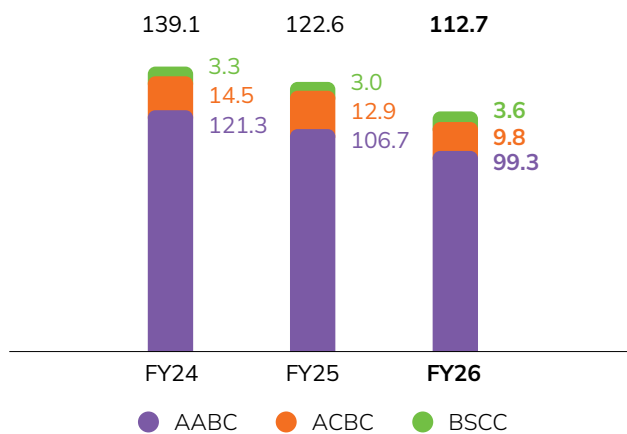
As part of our evolution in sustainability, we continue to leverage on technology such as XR, an application of virtual production, to increase operational efficiency and reduce our carbon footprint while maintaining our commitment to create Malaysia’s best shows.

Our first show produced using virtual production technology was the FIFA World Cup Qatar 2022 coverage. Since then, the number of programmes has grown exponentially, and in FY26 included titles such as *Family Feud Malaysia*, *MeleTOP*, *Borak SeeNI*, *Premier League*, *Xuan Curry Fishball*, and *Saravedi Night* and even award shows such as the *Anugerah Bola Sepak Kebangsaan 2025*.

STB reworked, refurbished, disposed ('000)



Water consumption ('000 m³)



Concurrently, we continue to collect old decoders for refurbishment and redeployment, thereby setting up the circularity of decoders. Decoders beyond feasible repair are disposed to our Department of Environment-certified e-waste disposal and recycling vendor. In FY26, we have reworked 72,070 units of our latest U-Boxes, an increase of nearly 10,000 units from FY25 due to ongoing optimisation of the reworking process.

Current water conservation efforts, has decreased water consumption by 8% in FY26. These efforts include the continued use of our 13,500-litre rainwater harvesting system in AABC to collect rainwater for daily cleaning and landscape maintenance, increased awareness amongst staff regarding water usage, enhanced monitoring systems to detect abnormalities and prevent leakage, and consolidating operations from ACBC to AABC. All AABC and ACBC restrooms have motion-sensor water faucets and toilet flushing systems to minimise water usage while ensuring cleanliness. The water consumption intensity remained at 0.04 m³ per RM million of revenue.

Management Approach for Material Matters

TALENT ACQUISITION, DEVELOPMENT AND ENGAGEMENT

We have a team of dedicated, highly passionate and committed employees who are the pillars in driving the success and growth at Astro. As we continue pushing forward with our transformation journey to become Malaysia's No. 1 Entertainment and Streaming Destination, we embrace talent with diverse backgrounds and experiences, focus on their ongoing development and growth to ensure a future-ready workforce capable of serving excellent service to the nation. We commit to fostering a workplace culture that prioritises employee well-being and professional growth. Through our structured and comprehensive training and development programmes, we empower our employees to reach their full potential with the aim to enable them to serve our customers better and carry on inspiring and bringing Malaysians together through our shows.

OUR APPROACH

In full compliance with local labour and employment regulations, Astro remains steadfast in its commitment to nurturing the growth and wellbeing of our workforce. We prioritise comprehensive learning initiatives tailored to all tiers of our workforce – encouraging growth alongside equitable benefits. Complemented by robust engagement efforts, we are committed to cultivating a culture of continuous learning and inclusivity. To build the right capabilities to grow and expand our business, we focus on sourcing internal and external talents and providing ongoing employee training opportunities, leading to the development of Malaysia's human capital.

Developing our talent pool

We are committed to building a strong, future-ready workforce through thoughtfully designed learning and development initiatives that empower our people at every level. Our investments span functional and technical expertise, soft skills, compliance training and hands-on operational learning where we equip our teams with the capabilities to excel in today's dynamic business environment.

Beyond thematic learning months, we curate a learning calendar aligned with Astro's priorities and global movements such as ESG, diversity & inclusion, and mental health, ensuring our offerings remain relevant and meaningful.

At the same time, we actively strengthen our leadership pipeline by investing in managerial and leadership programmes that address evolving industry needs. These initiatives enable our leaders to inspire their teams and sustain Astro's competitive edge in the market. Our leaders further enhance their knowledge and influence by participating in conferences, delivering keynote addresses, leading forums, and sharing insights across specialised domains—cementing their role as industry thought leaders while giving back to the community.

Equitable remuneration and benefits

Equitable remuneration and benefits Astro complies with all applicable labour laws, including those relating to the minimum wage and prescribed benefits. Our employment policies are published in our Employee Handbook and made available to all employees via our intranet, through which we reinforce our belief in equity, diversity, inclusion and transparency. We also conduct periodic reviews and benchmark internal remuneration packages against market standards to ensure our remuneration structure remains competitive. This mechanism enables us to narrow pay gaps that may exist among employees with a similar job scope. Astro is working towards closing the gender pay gap as part of our UNGC Forward Faster pledge to achieve equal pay for work of equal value by 2030.

Our employee benefits include core and flexible options designed to support the well-being and diverse needs of Team Astro. Core benefits include comprehensive insurance coverage for medical, life, and personal accidents. In addition, all employees can utilise wellness claims for supplementary coverage and a wide range of health, technology, financial, wellness, and leisure products and services. Team Astro also enjoys monthly meal allowances and special subsidised rates on Astro products and services.

Fostering an engaged Team Astro

Our employee engagement strategy centres on our corporate values of creativity, inclusivity and accountability to build empathy and a strong bond within Team Astro as they are our key drivers for business performance and delivering an outstanding customer experience.

Management Approach for Material Matters

OUR FY26 PERFORMANCE

In FY26, Employee Engagement (EE) continued to be measured through biannual People Surveys conducted in first and second half of the year, respectively. Across both surveys in 2025, the company-wide EE score averaged 70%, with a 96% response rate which is consistent with participation levels observed in recent years.

While engagement levels were lower compared to two years prior, this reflects the broader context of ongoing business transformation, cost management priorities, and sustained industry pressures. Notwithstanding these factors, the HR function continued to deliver positive experiences across capability building and employee engagement initiatives.

Employee experience was further strengthened through more than 20 initiatives spanning both employee engagement and capability building. Engagement efforts included a three-day Wellness Bazaar, a Merdeka-Malaysia Day celebration, other festive celebrations, and the presentation of 30 Astro Most Valuable Player (MVP) Awards recognising colleagues for outstanding performance and meaningful contributions to organisational outcomes. In parallel, capability development was reinforced through a month-long Astro Learning Fest (ALF) on the theme of Customer Experience to cultivate customer-centric mindsets, as well as Manager Development Programme to strengthen mid-level leadership capabilities. The programme featured a structured four-month journey and was piloted in FY26 with two targeted pathways supporting frontline managers and equipping senior managers with enhanced strategic management skills.

Prioritising Team Astro's well-being

Employee well-being and safety remain at the core of our priorities. We champion a healthy workplace through initiatives such as wellness bazaars, free medical check-ups, team sports activities, morning runs, and access to mental health resources.

Nurturing future talent

Astro places significant emphasis on ensuring a sustainable talent pool for the future. Since 2005, we played our part in nurturing 428 potential and talented young Malaysians by investing RM52.8 million into our young talent programmes.

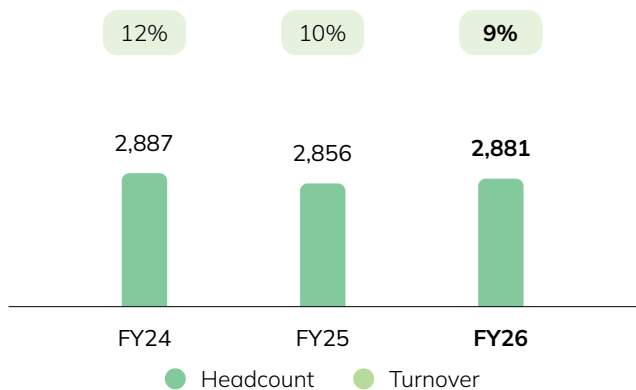
We continue to uphold our commitment to championing education for deserving students from B40 households by enabling them to pursue tertiary studies at local public and private institutions. Through the Astro Scholarship Programme, we supported 11 students from this category in achieving their academic aspirations.

In FY26, we recorded an average of 19.48 learning hours per employee across all learning platforms, marking an increase of 54.6%. We encourage Team Astro to take ownership of their professional development, facilitated through a comprehensive array of learning formats – virtual, in-person, instructor-led, and on-the-job training, including:

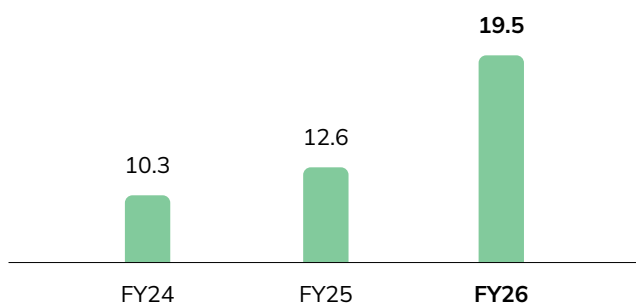
- Astro corporate onboarding and induction programme for all new hires
- Curated leadership development programmes for people managers
- In-person training in the areas of self-development, technical skills and leadership
- Continuous learning programmes through our digital e-learning platform
- External learning opportunities including training sessions, conferences and talks

These efforts reflect our unwavering commitment to fostering a culture of learning and growth, ensuring our people remain agile and future-ready.

Headcount & Turnover



Average learning hours



Management Approach for Material Matters

— DIVERSITY, EQUITY & INCLUSION —

Astro recognises that diversity and inclusion are key drivers of innovation and success. We bring together individuals from diverse backgrounds and experiences to create a dynamic, inclusive workplace where everyone can thrive and best serve our multicultural nation. Our commitment is to cultivate a collaborative environment where everyone feels valued and empowered to contribute to our transformation journey and collective goals. We strive to exceed customer expectations and positively impact the community. Merit-based job progression is central to employee motivation and organisational effectiveness, promoting fairness and equity across all levels of the organisation.

OUR APPROACH

We take pride in embracing and promoting the unique qualities and perspectives that each member of Team Astro brings, as exemplified by the composition of our team. This diversity helps us to better serve and provide meaningful impact to the different communities within Malaysia. We are committed to upholding fair employment practices and providing equal opportunities to all individuals irrespective of race, religion, gender, age, sexual orientation, disability, social class or nationality.

As a member of UNGCMYB, Astro adheres to UNGC’s Ten Principles, including supporting and protecting internationally recognised human rights. Astro also commits to achieving equal representation, participation, and leadership across all levels of management by 2030.

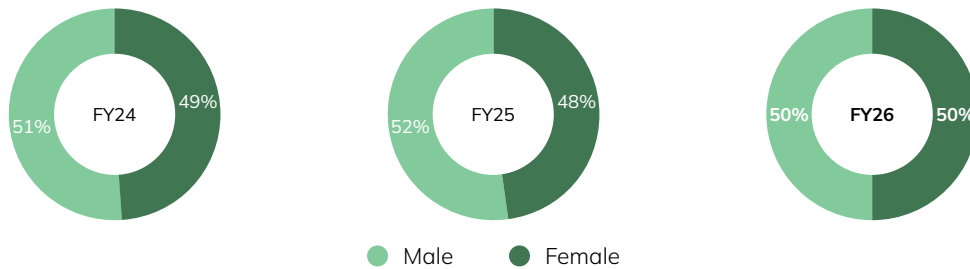
Promoting diversity, inclusion and human rights

Astro respects the rights and well-being of our employees as well as the community we impact through our actions. We are committed to providing a workplace free from harassment and bullying so our employees are respected and thrive in a safe, inclusive workplace and culture. Internal structures, policies and safeguards are in place to provide employees and talents a safe way to report any inappropriate behaviour. To enhance awareness and prevention, Team Astro also undergoes training to identify, prevent and report any cases of bullying and harassment. We recognise that safeguarding children and young adults within our community is of utmost importance, which is outlined within our community statement.

For more information regarding our community statement, kindly refer to our corporate website in the Astro Community Statement

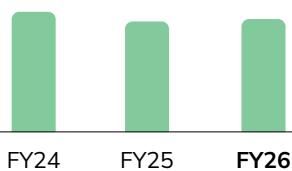
OUR FY26 PERFORMANCE

Gender composition

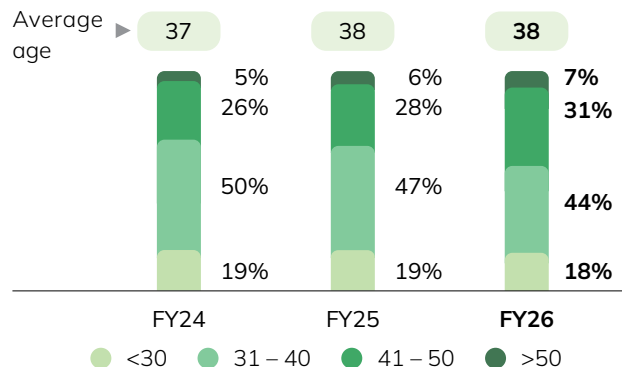


Female representation in senior management

50% 46% 47%



Age composition



We comply with all applicable laws and regulations including the Employment Act 1955. In FY26, we resolved 58 cases lodged relating to breaches of policies and procedures, harassment and negligence and other matters.

Management Approach for Material Matters

COMMUNITY DEVELOPMENT

Astro is committed to being an inclusive and responsible corporate citizen by enriching the lives of our local communities. We achieve this through community and impact programmes focused on education, forest conservation, advocacy for positive change, and humanitarian and emergency relief. Through these initiatives, we empower local communities to build a better Malaysia for everyone.

OUR APPROACH

Astro and its foundation, Yayasan Astro Kasih, remains committed to support local communities anchored on three of Astro's ESG Pillars: Voice for Good, Education for All and Community Development. Through these pillars, we aim to meaningfully impact Malaysian communities and provide long-term social benefits.



Voice for Good

We recognise that we have a unique responsibility as the nation's leading media and content platform to deliver impactful messaging to influence and drive positivity in our community through creative and purposeful storytelling.



Education for All

We invest in education to catalyse the next generation, empowering them with the necessary knowledge to prepare them to become high quality entrants into the nation's talent pool and ultimately making the Malaysian workforce more capable.



Community Development

We aspire to build sustainable communities and create a lasting impact on society through targeted programmes and on-ground support, while continuing to remain ready to provide emergency support when the nation faces natural disasters.

OUR FY26 PERFORMANCE

Voice for Good

Astro AWANI, via its Astro AWANI Green Action platform, has deepened its role as Malaysia's principal public convener on sustainability, resilience, and humanitarian accountability -translating global dialogues into local consequence and action. Guided by a tripartite editorial posture: pro-people, pro-business, pro-nation, Astro AWANI leverages its TV and digital platforms to connect climate action, economic stability, digital transformation, and social well-being with everyday Malaysian realities.

At the national level, Astro AWANI sustained extensive flood coverage throughout the monsoon seasons, while also covering narratives on Malaysia's ageing society. Coverage included real-time updates on flood-affected states, and exploring topics on eldercare infrastructure, healthcare readiness, retirement adequacy, and active ageing; helping Malaysians make informed, life-saving decisions.

Regionally, Astro AWANI strengthened its ASEAN25 editorial thrust, expanding coverage on regional cooperation, economic integration, sustainability, and geopolitical developments across Southeast Asia. This is further reinforced through the launch of Astro AWANI International, as well as content collaboration and strategic partnerships with leading international broadcasters including China Media Group and RT, enabling broader perspectives, content exchange, and deeper regional and global context for Malaysian audiences. Astro AWANI also convened the AI Roundtable 2025, creating a high-level platform for policymakers, industry leaders, and technology players to discuss responsible AI adoption, national competitiveness, workforce readiness, and artificial intelligence's role in strengthening economic and societal resilience.

Beyond environmental sustainability into frontline humanitarian journalism. Astro AWANI assigned a Gen Z correspondent to report directly from Jordan on the escalating humanitarian and starvation crisis in Gaza, bringing Malaysians closer to the lived realities of civilians facing extreme food shortages, soaring prices, and blocked aid access. This was complemented by on-ground and situational coverage of the Gaza Freedom Flotilla, highlighting humanitarian mobilisation efforts, civil society participation, and the risks faced by activists attempting to deliver aid.

Management Approach for Material Matters

Beyond news and reportage, Astro extends its Voice for Good through purposeful entertainment, using storytelling to deepen understanding, challenge social norms, and empower underrepresented voices within Malaysian society. In 2025, Astro premiered *Aadhira*, a locally produced drama series that foregrounds a woman's journey to reclaim her agency and self-worth in the face of domestic abuse. In collaboration with the Women's Aid Organisation (WAO), the series raised awareness around emotional, financial, and psychological abuse, encouraging survivors to seek support. With a strong viewership, drawing 50% non-Indian audiences, *Aadhira* demonstrated the strong resonance and societal impact of purposeful storytelling.

Astro also explored themes of gender expectations and self-worth through a drama centred on a woman's experience with infertility and societal pressure in the drama *Mandul Bukan Pilihan*. By challenging the notion that a woman's value is defined by her ability to conceive, the series highlighted resilience, dignity, and personal strength. Together, these narratives reflect Astro's commitment to women's empowerment – using entertainment as a catalyst for empathy, dialogue, and positive social change.

Recognising the unifying power of local sports, Astro celebrated Malaysia's unity in developing the grassroots development of sports within the country. Working with local players from the Malaysian Football League (MFL), the *Ini Padang Kita* videos highlighted important community fields and their impact in producing talent and as a space for neighbourhoods to gather.

Complementing Astro's support for grassroots sports, Astro also championed youth development through *Jaguh Rakan Muda*, a new reality competition launched in collaboration with the Ministry of Youth and Sports. The program brings together Malaysian youths aged 13 to 30 to compete in physical and mental challenges that tested resilience, teamwork, and leadership designed around ten lifestyle pillars, including active living, skills, entrepreneurship, digital engagement and care for community and environment, emphasising the diverse strengths of young Malaysians. *Jaguh Rakan Muda* reflects Astro's commitment to nurturing confident, values-driven youth and inspiring the next generation to realise their potential through unity, discipline, and purpose.

Astro's multiplatform reach amplified Voice for Good content, delivering over 13,000 hours of ESG-driven programming in FY26. From Astro Tutor TV to Astro Ceria, and through initiatives like Forward Faster Louder with UNGCMYB, we spotlighted sustainability, gender equality, and civic responsibility—because informed citizens build stronger nations.

In FY26, Astro produced a total of 13,881 hours of Voice for Good content

Education for All

Education is the cornerstone of nation-building. In November 2024, Astro partnered with Teach For Malaysia (TFM) to champion educational equity and workforce readiness within Malaysia. Through mentorship, workshops, and impactful storytelling under our Future of Work program, we connect students with industry leaders, preparing them for tomorrow's challenges through real-life challenges and relevant topics. Members of Team Astro who work directly on content creation provided the students with opportunities to learn how to create the shows that they view on their screens, including an amazing behind-the-scenes look at a production process of the Piala Malaysia Final 2025.

We also awarded 13 scholarships to high-potential students from B40 households, doubling last year's figure. Today, 27 active scholars are pursuing degrees aligned with Malaysia's media and entertainment industry—future leaders who will help to shape our nation's creative economy.

Beyond classrooms, Astro believes in educating the youth through sports. Astro Kem Badminton (AKB) has trained over 23,000 children nationwide, including 1,900 participants in FY26 and a regional training camp, where selected players had the opportunity to train at Banthongyord Badminton School. Additionally, newer programmes such as the Klinik Netball Super League (Klinik NSL) and Klinik Sepak Takraw League (Klinik STL) further emphasises Astro's role in education through sports. Klinik STL has launched its inaugural Final Camp Klinik STL, where selected players from a nationwide search were given an opportunity to train and learn from national-level coaches in an exciting week that demonstrated being a high-performing athlete is built upon training off-court skills as much as on-court. Our partnership with the Ministry of Education further demonstrates that these programmes provide an educational platform for students.

In partnership with Pintar Foundation, the *Ini Sungai Kita* programme was launched at a school in Hulu Klang. The programme aimed to raise awareness about the importance of river conservation amongst the local youth, not only promoting sustainable water management practices but also instilling a sense of ownership and responsibility, facilitating long-term behavioural change within the community.

Management Approach for Material Matters

Community Development

Nation-building thrives on community spirit. Astro streamlined volunteerism through an online portal, enabling employees to contribute meaningfully. In FY26, Team Astro volunteer hours have achieved 8,093 hours and reaching the 20,000 hour cumulative three-year target, including flood relief missions, tree planting, and blood donation drives.

Astro continues to be vigilant with any national emergencies to help our fellow countrymen in need. As an extension of our efforts to collect funds for flood relief efforts that occurred in late 2024 and early 2025, we have channelled these funds into various initiatives strategically aimed for areas that were severely affected. These initiatives included donations to flood victims in several regions throughout Malaysia including the East Coast, South and East Malaysia aimed at helping to clean affected schools and hospitals while also replenishing necessities required to get our brothers and sisters back on their feet.

In January 2026, Astro celebrated the Lunar New Year with a vibrant and meaningful school tour, engaging over 10,000 teachers and students across nine schools across the Klang Valley. Astro artists, together with KuDaDa, the beloved mascot of the Year of the Horse, brought festive cheer through energetic performances featuring four popular Chinese New Year songs while students enthusiastically joined interactive dance and game sessions designed to promote learning through play. Beyond entertainment, the tour integrated purposeful engagement as the Astro collaborated with the Children's Protection Society Malaysia to promote the importance of creating a safe and nurturing environment for children, reinforcing messages of protection, wellbeing, and community support.

As part of the pre-Ramadan celebration, the Assalamualaikum Rara 2025 visited three locations throughout Malaysia, aimed at spreading festive cheer and supporting the local underprivileged community in preparation for Ramadan. Care packs filled with necessities such as rice, cooking oil, dates and more were distributed at each location, while school bags were also given to kids attending the events.

Astro hosted a special *Didi & Friends Storytime* session in Brickfields in collaboration with Warnakala Studios, welcoming over 200 children from the Malaysian Association for the Blind (MAB) and the Malaysian Federation of the Deaf (MFD). The inclusive event featured interactive storytelling led by Abang Paan, live performances by the *Didi & Friends* characters, and served as the official launch of the *Didi & Friends: Storytime* audiobook, expanding access to storytelling for children with

visual impairments. Astro also premiered the Bahasa Isyarat Malaysia (BIM) integrated *Didi & Friends* episode "Tolong! Api! Api!" together with a BIM-integrated version of the series' popular song "Kalau Rasa Gembira", further enhancing accessibility and ensuring meaningful representation for the Deaf community. Live BIM interpretation provided by MFD ensured meaningful participation throughout the session. Through these initiatives, Astro remains committed to nurturing literacy and imagination among young audiences while championing a media landscape that celebrates diversity and ensures equitable access to quality local content for all children.



Mix FM announcers RD and Aishah recording audiobooks for Astro's One Voice, One Book, One Nation campaign

Astro also launched the One Voice, One Book, One Nation campaign in collaboration with Tata Consultancy Services (TCS) and MAB. This nationwide movement aims to produce 5,000 hours of audiobooks by 2026 for blind and visually impaired children, addressing the critical shortage of accessible educational and reading materials (especially local stories) in Malaysia. Volunteers are able to record curated content in multiple languages, with support from MAB's professional facilities and legal framework for audio reproduction.

Astro also brought joy and learning to families through Home of Kids events, blending entertainment with education on body safety and emotional well-being. These initiatives reflect our commitment to nurturing creativity, inclusivity, and resilience among Malaysia's youth.

In FY26, Astro invested over RM300,000 into community development, aligning our efforts with national priorities and global sustainability goals. These initiatives included donations to flood affected population, local art grants through the Krishen Jit Fund, and care packs donated to the vulnerable communities.

Management Approach for Material Matters

HEALTH AND SAFETY

At Astro, our workforce’s health and safety are fundamental to maintaining workplace productivity, operational excellence and ensuring the well-being of our people. We emphasise a healthy, safe and conducive workplace and proudly maintain a record of zero fatal accidents since FY22.

OUR APPROACH

Astro is committed to upholding the highest standards of workplace health and safety as part of our duty to protect our people and support Malaysia’s broader aspirations for a safe and resilient workforce. Our Health and Safety Policy outlines the safe conduct of our business operations by implementing various measures and controls through all workforce levels. We have established the Occupational Safety, Health and Environment Management Systems (OSHEMS), which conforms to the Occupational Safety and Health (Amendment) Act 2022, ISO 45001:2018 Occupational Health and Safety Management System and ISO 14001:2015 Environment Management System standards. Occupational Safety, Health and Environment (OSHE) Committees are present in all our divisions and locations. Quarterly meetings are conducted with Management representatives, ensuring performance and overall direction are discussed at all levels.

We collaborated with the National Institute of Occupational Safety and Health (NIOSH) to review and revise the NIOSH-Astro Safety Passport module, used in our operation since 2019. This review, completed in April 2024, ensures that all health and safety aspects, and associated risks are relevant, updated, and properly applied — training with the revised and updated modules resumed in September 2024.

While periodic workplace inspection is part of the practice of the OSHE Team and OSHE Committee, we also foster a reporting culture where employees can report incidents, accidents and matters related to work safety without fear of reprisal. Channels for reporting and communication, including emergency contacts, are being streamlined to make it easier for employees to come forward with their issues and concerns.

We continue to ensure ongoing education and reinforcement of workplace safety through a mandatory OSHE training module that Team Astro must pass annually. Additionally, we provide relevant and necessary health and safety training to employees and contractors throughout the year. Our training programmes include knowledge and skills-based training, covering topics such as emergency response, hazard and risk management, and health awareness to ensure Team Astro’s preparedness during emergencies. These programmes are reviewed regularly to ensure their relevance to our business and operating circumstances

The Hazard Identification, Risk Assessment, and Risk Control (HIRARC) process is regularly reviewed and assessed to ensure it remains relevant in identifying all potential hazards and providing effective mitigation measures. HIRARC is required in the permit-to-work process to predetermine and

consider all hazards and risks in advance so appropriate precautions can be taken.

Our Group intranet, accessible by all employees, is regularly updated and contains all safety and health related information including relevant requirements and guidelines.

For further information regarding our Health and Safety policy, please refer to Occupational Safety Health and Environment Policy in our corporate website in Occupational Safety Health And Environment Policy

OUR FY26 PERFORMANCE

Health and safety training

In FY26, a total of 725 employees participated in various training programmes covering all aspects of health and safety standards, emergency preparedness and environmental protection.

Work-related injuries

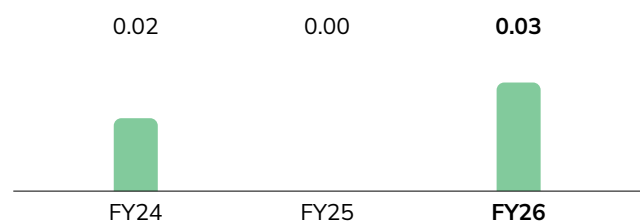
Astro aims to ensure that all employees return home safely, hence our focus on preventing and minimising workplace incidents. We proudly continue maintain a zero fatal accident rate since FY22.

We continuously strive to minimise and mitigate health and safety risks to avoid any legal, reputational and financial implications. In FY26, we recorded one case of occupational lost time injury compared to zero cases in FY25.

Number of lost time injuries



Lost time incident rate (LTIR)



Management Approach for Material Matters

CYBERSECURITY & DATA PRIVACY

Protecting the privacy and confidentiality of the data entrusted to us by our customers, employees, and other stakeholders is of the highest to us. In navigating today's intricate world of advanced technology, Astro remains committed to fostering ethical business practices and embodying good corporate citizenship. These principles are seamlessly integrated into our cybersecurity and data privacy strategy, operations, and management to instil confidence and assurance among stakeholders and guides us in helping to build the resilience of Malaysia's digital economy.

OUR APPROACH

Cybersecurity

Astro recognises that strong cybersecurity governance and continuous improvement are fundamental to safeguarding our digital infrastructure and contributing to Malaysia's broader aspirations for a secure, trusted, and resilient digital ecosystem. Cybersecurity governance, management and continuous improvement activities are an integral part of our Group's aim to achieve sound cybersecurity practices including up-to-date cybersecurity posture.

We remain vigilant against the latest security threats, including vulnerability risks, and has in place an established process to manage emerging cybersecurity threats to our Group, both internally and externally, and safeguard our customer data, content and assets. This process undergoes regular reviews, updates and testing to ensure its effectiveness. This includes implementing applications and systems security reviews, conducting security awareness, vulnerability assessments and penetration test exercises, ensuring adequate security controls relating to our Group's projects and managing a 24/7 security operation centre. As a member of the National Cybersecurity Agency (NACSA), Astro is committed to continuously strengthening national cyber resilience and support Malaysia's digital security objectives.

Astro is honoured to be appointed to the National Critical Information Infrastructure (NCII) emphasising our responsibility in ensuring the continuity of essential information, communication and digital services. Our responsibilities within the NCII include complying with cybersecurity measures outlined in the sector-specific codes of practice, conducting regular cybersecurity risk assessments and audits, promptly reporting cybersecurity incidents to National Cybers Security Agency (NACSA), providing the NCII information when requested, and adhering to all provisions of Cybersecurity Act 854. Our Group also complies with the relevant regulatory and industry security programmes such as Information Security Management System (ISMS) ISO/IEC 27001:2022 and Payment Card Industry Data Security Standard v4.0.1 and benchmarks our security programmes against industry best practices. The Cybersecurity team actively collaborates with MCMC's Network Security Centre (NSC) on cybersecurity-related matters.

To ensure strong governance oversight, regular updates are provided to the Audit & Risk Committee on our Group's logical and cybersecurity management practices, ensuring effective handling of potential threats like user access issues, content piracy, and cyber breaches. Concurrently, the Cybersecurity team collaborates with the Human Capital team to educate and communicate cybersecurity and Personal Data Protection Act 2010 (PDPA) requirements across our Group on an ongoing basis to heighten awareness (via monthly phishing testing) and compliance while enhancing control. All security incidents are reported directly to Audit & Risk Committee with action plans monitored to satisfactory resolution.

During the year, our Group strengthened its digital resilience by enhancing safeguards around critical systems and data, expanding secure access controls across all users and service accounts and introducing advanced testing to validate our ability to detect and respond to cyber threats. Recognising the growing impact of generative AI, our Group reinforced security measures and employee awareness to mitigate misuse risks and ensure responsible use. In addition, an independent assessment of our core technology environment was conducted with a leading global security consultancy, confirming system integrity and providing assurance that no security breaches were identified. These initiatives support business continuity, protect stakeholder information, and reinforce confidence in our Group's operational resilience.

Management Approach for Material Matters

Data privacy

In the face of increasing technological integration and the corresponding surge in cyber threats, we continue to prioritise information security as a key focus area. Our established security policies, rules, technology controls, and mandatory annual online assessments protect our Group's data from unauthorised access, improper use or disclosure, unauthorised modification and accidental loss.

The Personal Data Protection Committee meets at least quarterly to discuss data-related issues to ensure continuous compliance and conformance to the PDPA. All employees, data processors and data owners who have access to and are associated with the processing of our Group's data are obliged to respect its confidentiality.

The Information Classification and Control Policy (ICP) provides direction and guidance for the classification, management, and control of information utilised within our Group. This protects and preserves the security of information from being wrongly disseminated or distributed to unauthorised parties. All employees are required to complete mandatory training on the collection, possession, processing and use of personal data as well as handling, managing, and control of the information that is collected and stored pursuant to the PDPA and ICP.

The Cybersecurity team regularly conducts employee training and awareness campaigns focusing on the importance of data privacy. Continuous investments to improve our technology infrastructure and security controls form part of our Group's commitment towards ensuring customer data privacy and security.

VENDOR AND SUPPLY CHAIN MANAGEMENT

Astro recognises that a sustainable supply chain and responsible vendor management are essential to strengthening our long-term resilience and supporting Malaysia's broader aspirations for ethical, inclusive, and future-ready economic growth. We are strengthening the resilience of our supply chain by incorporating sustainability elements at different stages of our procurement lifecycle. We believe in a practical engagement approach, emphasising suppliers who influence our ESG footprint materially.

OUR APPROACH

Recognising the importance of sustainable supply chain and vendor management to our Group's long-term success, Astro's commitment to responsible business practices is reflected through several key initiatives:

- Astro commits to working with local suppliers to enhance the resiliency of our supply chain
- We proactively collaborate with our suppliers to evaluate opportunities to incorporate ESG considerations in their supply of products or services to Astro, including sustainable design and packaging. A harmonious balance between ESG differentiators and sourcing affordability is maintained to ensure that sustainability is taken into consideration within the procurement process.
- Astro maintains a strong focus on ethical business practices and governance. All prospective vendors are subject to an onboarding assessment and screening process to ensure their competence, commercial competitiveness and ability meet our Group's requirements. Third-party CoBE, due diligence questionnaire and vendor integrity pledge are included in the onboarding process to capture vendors' formal affirmation to comply with the principles of Astro Anti-Corruption Framework (AACF) and refrain from engaging in any act of bribery, corruption or fraud in dealing with our Group

OUR FY26 PERFORMANCE

Astro has moved away from traditional procurement practices and focuses on strategic sourcing, emphasising precise planning, pipelines, end-to-end partnerships and lifecycle management. This shift sets a new foundational baseline for enhanced risk, cost, and supplier management.

Internal Assurance Statement

STATEMENT OF ASSURANCE ON AMH GROUP'S SUSTAINABILITY REPORT

The Corporate Assurance team has performed an internal review to validate whether:

- a) all established Bursa Common Sustainability Matters (BCSM) and accompanying Bursa Common Indicators (BCI) reported in the IAR2026 are in all material respects in accordance with Bursa Malaysia's Sustainability Reporting requirements; and
- b) internal controls are effective in managing and supporting AMH Group's Sustainability Reporting.

This Statement of Assurance has been recommended by the ARC and approved by our Board.

SUSTAINABILITY MATTERS

The scope of the internal review covered FY26 voluntary disclosures for 9 BCSM as indicated in the table below.

Bursa Common Sustainability Matters (BCSM)		Bursa Common Indicators (BCI)
1	Anti-corruption	<ul style="list-style-type: none"> • Percentage of employees who have received training on anti-corruption by employee category • Percentage of operations assessed for corruption-related risks • Confirmed incidents of corruption and action taken
2	Community/society	<ul style="list-style-type: none"> • Total amount invested in the community where the target beneficiaries are external to the listed issuer • Total number of beneficiaries of the investment in communities
3	Diversity	<ul style="list-style-type: none"> • Percentage of employees by gender and age group for each employee category • Percentage of directors by gender and age group
4	Energy management	<ul style="list-style-type: none"> • Total energy consumption
5	Health and safety	<ul style="list-style-type: none"> • Number of work-related fatalities • Lost time incident rate • Number of employees trained on health and safety standards
6	Labour practices and standards	<ul style="list-style-type: none"> • Total hours of training by employee category • Percentage of employees who are contractors or temporary staff • Total employee turnover by employee category • Number of substantiated complaints concerning human rights violations
7	Supply chain management	<ul style="list-style-type: none"> • Proportion of spending on local suppliers
8	Data privacy and security	<ul style="list-style-type: none"> • Number of substantiated complaints concerning breaches of customer privacy and losses of customer data
9	Water	<ul style="list-style-type: none"> • Total volume of water used

In total, 9 BCSM and 18 BCI have been internally assured.

The boundary of the internal review encompasses all of Astro Group's business entities and locations and includes subsidiaries where we have operational control. For energy management (BCSM No.4) and water (BCSM No.9), the data scope covers Astro's three main facilities namely the All Asia Broadcast Centre (AABC) in Bukit Jalil, Kuala Lumpur, Astro Cyberjaya Broadcast Centre (ACBC) in Cyberjaya, Selangor and Bangsar South Contact Centre (BSCC), Kuala Lumpur. The rationale for the reduced boundary for these BCSM is based on our Group's control over resource usage in these facilities. In contrast, other offices are rented spaces in buildings with shared amenities. In FY26, AABC, ACBC and BSCC housed 85% of Astro Group employees.

STANDARDS AND REFERENCES ADOPTED

The internal review was performed based on the following standards and references:

- a) Internal audit standard and benchmark: International Professional Practices Framework (IPPF)

- b) Bursa Malaysia Sustainability Reporting Guide - 3rd Edition 2022
- c) Bursa Malaysia Sustainability Reporting Toolkits
- d) The National Sustainability Reporting Framework

PROCEDURES PERFORMED

The internal review consists of making enquiries, primarily of persons responsible for the preparation of the BCSM presented in the IAR2026 and applying evidence-gathering procedures, as appropriate, including:

- a) Walk-through tests;
- b) Enquiries and interviews of relevant Management personnel in charge of the subject matter data collection, collation and reporting; and
- c) Verification and validation of underlying records, information and data.

RESTRICTION OF USE

This Statement of Assurance shall not be copied, referred to or disclosed, in whole or part, without our prior written consent.

Independent Limited Assurance Statement



INDEPENDENT ASSURANCE STATEMENT

To: The Stakeholders of Astro Malaysia Holdings Berhad

Introduction and objectives of work

Astro Malaysia Holdings Berhad (“Astro”) has engaged **Bureau Veritas Certification (M) Sdn. Bhd.** (“Bureau Veritas”) to carry out an independent verification and assurance of its greenhouse gas (GHG) emissions inventory and wastes inventory for the reporting period FY2026, covering 1 February 2025 to 31 January 2026.

This Independent Assurance Statement applies to the related GHG and wastes information included in the report titled as Carbon and Water Footprint Assessment (CWFA) for Financial Year (FY) 2026. The overall objective of this process is to provide verification and assurance to Astro’s stakeholders over the accuracy, reliability and objectivity of the GHG emissions data and wastes data to be presented in the company’s FY26 Annual Report.

Responsibilities

The preparation and presentation of the GHG and wastes data presented in CWFA report are solely the responsibility of Astro management. Bureau Veritas was not involved in the preparation of the report.

Bureau Veritas is responsible to perform reasonable level of assurance and to express a reasonable assurance opinion based on the work performed and evidence obtained. We comply with ethical requirements and plan and perform procedures to obtain reasonable assurance about whether the GHG and wastes information is free from material misstatement.

Scope of work

The scope of this reasonable assurance engagement covers Astro and its subsidiaries which are located at:

- All Asia Broadcast Centre (“AABC”) in Bukit Jalil;
- Astro Cyberjaya Broadcast Centre (“ACBC”) in Cyberjaya; and
- Bangsar South Contact Centre (“BSCC”) in Bangsar.

The verification and assurance boundary encompassed the following GHG emissions and wastes data from activities of the above organizations:

- Direct GHG emissions (Scope 1): Emissions from the use of petrol and diesel in their vehicles which provided with petrol cards, use of diesel in the standby generators at AABC and ACBC, fugitive emissions from the chillers and fire suppressions equipment.
- Indirect GHG emissions (Scope 2): Emissions from purchased electricity.
- Indirect GHG emissions (Scope 3):
 - Category 5: Waste generated in operations which included the disposal of both general wastes (including wastes from Café Ceria) and scheduled wastes. The disposal method include the disposal to landfill, composting and recycling of paper and paper boxes, plastics and metal cans.

Independent Limited Assurance Statement



- Category 6: Business travel which limited to air and land travel
- Category 7: Employee commuting to and from work
- Category 9: Downstream transportation and distribution which comprised of transport-related activities by third-party installers engaged by Astro to install STB and satellite dishes for Astro's customers
- Category 12: End-of-life treatment of sold products which comprised of disposal and treatment of used STB collected from Astro's customers
- Category 13: Downstream leased assets which comprised use of LPG from the cafeteria operators at AABC.
- Carbon avoidance from solar power generated electricity

Assessment Standard

The verification and assurance engagement was conducted in accordance to:

- ISO 14046 -3 Specification with guidance for the verification and validation of greenhouse gas statements
- ISAE 3000 (Revised): Assurance Engagements Other Than Audits or Reviews of Historical Financial Information.

Methodology

Bureau Veritas planned and performed the engagement to obtain reasonable assurance that the GHG emissions and waste data are free from material misstatement. Our approach was based on a risk assessment and selective testing, and, where applicable, included the following procedures:

- Understanding of the relevant reporting processes, governance, and internal data compilation practices for the Subject Matter;
- Reviewing the boundaries, assumptions, and methodologies applied in calculating the emissions;
- Conducting interviews with relevant personnel responsible for data collection and reporting;
- Performing analytical review procedures and selected recalculations to verify the accuracy and consistency of the reported data;
- Examining a representative sample of records (such as bills, invoices and internal generated reports) to evaluate the traceability of the reported data to underlying records; and
- Evaluating the presentation of the data, including unit consistency and rounding conventions.

Independent Limited Assurance Statement



Limitations & Exclusions

The scope of our work excludes the verification of the following:

- Data and activities occurring outside the defined verification period;
- Other environmental information in the CWFA FY2026 report that falls outside the scope of work;
- The financial and other relevant information used to determine the intensity figures in the CWFA FY 2026 report; and
- Activities undertaken to achieve the company's target including the effectiveness or outcomes of such initiatives.

Bureau Veritas has diligently applied its expertise and rigorous processes to ensure the accuracy and reliability of the information presented. While the inherent nature of any assessment means the possibility of undetected errors or irregularities remains, our comprehensive scope and design are intended to identify and address potential weaknesses in internal controls related to data preparation and presentation. Testing procedures were carefully executed according to the engagement plan, focusing on key areas of risk. While the sampling approach was designed to provide a high degree of confidence, there remains a possibility that errors or omissions within the overall populations were not identified.

Conclusion

Based on the procedures performed and the evidence obtained, we conclude with reasonable assurance that Astro's greenhouse gas (GHG) emissions inventory and waste inventory for FY2026, covering period from 1 February 2025 to 31 January 2026 are prepared, in all material respects, in accordance with the requirements of ISO 14064-1 and ISAE 3000.

In our opinion, the reported GHG emissions and waste data are free from material misstatement and present a fair representation of Astro's environmental performance for the stated reporting period.

In line with the scope of the verification and assurance process, Bureau Veritas provides the following opinion:

- The accuracy of GHG emissions data disclosed in CWFA FY2026 Report (dated 23 April 2026) is fair, reasonable, and appropriately presented.
- The responsible personnel demonstrated a clear understanding of the data's origin and interpretation as reported.
- Astro has established effective systems to collect, aggregate, and analyse quantitative data for determining Scope 1, Scope 2, and Scope 3 GHG emissions within the defined boundaries and reporting period, as well as the monitoring of electricity from the solar powered system.
- The Astro has demonstrated adequate controls for the identification, classification, quantification, and reporting of both hazardous and non-hazardous waste streams. No material discrepancies were identified that would significantly affect the reported waste figures.

Independent Limited Assurance Statement



- o The following GHG emissions and wastes data are confirmed as presented below;

Astro’s GHG Emissions	tCO ₂ e
Scope 1 : Direct Emissions	352.3
Scope 2 : Indirect Emissions (location- and market-based)	19,453.2
Scope 3: Indirect Emissions	10,761.8
Category 5 : Waste generated in operations	33.2
Category 6 : Business travel	384.1
Category 7 : Employee commuting	7,562.8
Category 9 : Downstream transportation & distribution	2,727.4
Category 12 : End-of-life treatment of sold products	1.2
Category 13 : Downstream leased assets	53.1

Waste Generation and Disposal at AABC	MT
1. Total general wastes (including food wastes) generated	92.1
2. Total general wastes disposed to landfill	63.0
3. Total general wastes recycled or composted	29.1
4. Total scheduled wastes generated (e-wastes and faulty lamps)	0.3
5. Total scheduled wastes (e-wastes and faulty lamps) disposed to DOE’s licensed contractor	0.3
6. Total general and scheduled wastes generated	92.4

Carbon avoidance from solar-generated electricity is measured and reported to reflect the reduction in GHG emissions through displacing grid-supplied electricity with renewable energy. Following is the amount of CO₂e avoided:

Avoided GHG emissions	1,412.1 tCO ₂ e
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Independent Limited Assurance Statement



Statement of Independence, Integrity and Competence

Bureau Veritas is an independent professional services company specialising in quality, health, safety, social and environmental management. Bureau Veritas has implemented a Code of Ethics to maintain high ethical standards and to prevent conflicts of interest.

No member of the assurance team has a business relationship with Astro, its Directors or Managers beyond that required for this engagement. The engagement team has the appropriate competence and experience to perform this assurance engagement.

The independent assurance opinion statement has been prepared for the stakeholder of Astro only for the purpose of verifying its statement relating to the Scope detailed above. This independent assurance statement should not be relied upon to detect all errors, omissions, or misstatements that may exist.

Bureau Veritas complied to ISO 17021-1:2015 Conformity assessment — Requirements for bodies providing audit and certification of management systems where it has founded the principle of independence of accessor, competency, impartiality, confidentiality and accessor professional behaviour.

Restriction of liability

Our report, including our conclusion, has been prepared solely for the reason specified in paragraph one and the Board of Directors of the company and for no other purpose. Any reliance on this report by any third party is entirely at its own risk. We do not assume or accept responsibility or liability to anyone other than Astro, for our work, for this report, or for conclusion we have reached.

For and on behalf of Bureau Veritas Certification (M) Sdn. Bhd., Kuala Lumpur, Malaysia

Issue Date: 27 April 2026

A handwritten signature in black ink, appearing to read 'Ng Sheng Wa', written over a light blue horizontal line.

Ng Sheng Wa
Regional Certification & Sustainability Manager