



## Astro Auto-Debit RM30 Cash Rebate for Self- Service Sign-up Campaign

### TERMS AND CONDITIONS

#### A. BASIC TERMS

1.	<b>Organiser</b>	<b>MEASAT BROADCAST NETWORK SYSTEMS SDN BHD</b> (Company No.240064-A)
2.	<b>Name of Contest</b>	Astro Auto-Debit RM30 Cash Rebate for Self- Service Sign-up Campaign
3.	<b>Brief Description of Contest</b>	All eligible Contestants who newly sign up for Auto-Debit for the relevant Astro account via Astro Self-Service during the Contest Period may be rewarded with a total of RM30 cash rebate for such Astro account (to be distributed by RM5 per month for up to 6 months in the manner as set out in Clause 18 below) ("Cash Rebate").
4.	<b>Brief mechanism of Contest</b>	<p>Eligible Contestants are required to sign up for Auto-Debit for the relevant Astro account via Astro Self-Service as per the Entry Procedure in Clause 11 below and have their Auto-Debit activated during the Contest Period.</p> <p>The Cash Rebate is only applicable to Astro accounts which are not subject to an existing Auto-Debit sign-up as at 01 October 2014. Astro accounts with existing Auto-Debit arrangement as at 01 October 2014 are not eligible for the Contest nor entitled to the Cash Rebate.</p> <p>Contestants must adhere to the mechanism of the Contest as may be notified by the Organiser during the Contest Period.</p>
5.	<b>Eligibility Criteria</b>	<p>Subject to other criteria set out below and in the Contest Standard Terms and Conditions, the Contest is open to all *Active Astro customers and such persons who pay the Active Astro customers' Astro bill statements.</p> <p>The relevant Astro account must not be subject to an existing Auto-Debit sign-up as at 01 October 2014.</p> <p><i>* "Active Astro customers" means a subscriber of the Astro Service under regular category and whose account is current and active with no outstanding payments due to or owing to Astro and who has not breached the Astro subscription agreement nor given any instructions to terminate and/or suspend his/her subscription to the Astro Service as at the date of winner notification. Winners must remain Active Astro customers and/or keep Auto-Debit sign-up active for at least six (6) months after the end of the Contest Period and must not change the payment frequency before the Cash Rebate is fully claimed.</i></p> <p>Any Contestant who does not fulfill all the above requirements at any point of time since commencement of the Contest Period until six (6) months after the end of the Contest Period is not eligible to participate in this Contest and/or shall be disqualified for the Cash Rebate (or any part thereof).</p> <p>Please contact Astro Customer Care at 03-9543 3838 or email to <a href="mailto:wecare@astro.com.my">wecare@astro.com.my</a> for more information.</p>
6.	<b>Ineligibility</b>	<p>Employees and scholars of Astro Malaysia Holdings Berhad, its Group of Companies and their **immediate family members.</p> <p><i>** "immediate family members" means spouse, children, parents, brothers and sisters.</i></p>
7.	<b>Age of Eligibility</b>	a) There is no age restriction for participation in this Contest.

		b) However, Contestants who are below the age of 18 as at 1 October 2014 must obtain the consent of his/her parent or legal guardian in order to be eligible to participate in this Contest and to receive the Cash Rebate. The Organiser considers it the responsibility of parents and/or guardian to monitor their children's participation in this Contest.
8.	<b>Charges</b>	The Organiser does not charge Contestants for Contest participation.
9.	<b>Contest Period</b>	1 October 2014 – 30 November 2014  The Organiser reserves the right to vary, postpone or re-schedule the Contest Period or any dates thereof at its sole discretion.
10.	<b>Language of Contest</b>	N/A
11.	<b>Entry Procedure</b>	To participate in the Contest, eligible Contestants are required to sign-up for Auto-Debit for the relevant Astro account during the Contest Period via Astro Self-Service as follows:  (a) Log on to the Contest webpage at <a href="http://www.astro.com.my/autodebit_RM30">www.astro.com.my/autodebit_RM30</a> and click on the "Sign Up Online Now!" button to participate; (b) Login with your Astro ID or sign up for an Astro ID for first time login; (c) Click "My Account" on top of the navigation and then click "My Account Profile" and choose "Bills and payments"; (d) Complete all particulars as requested in the Auto-Debit registration form; (e) Read the Terms and Conditions and Privacy Notice and check on the acknowledgement box to indicate acceptance thereof; (f) Click on the "save" button to complete participation.  The Organiser shall be entitled to request to sight the original Identity Card or the originals of other supporting documents/ materials for verification purposes.
12.	<b>Entry Deadline</b>	All sign-ups and activations of Auto-Debit must be completed on or before 11.59pm, 30 November 2014.  Note:-  It shall be the eligible Contestants' responsibility to ensure compliance of the stipulated Entry Deadline taking into account the timeframe in having their Auto-Debit activated from signing up using Astro Self-Service. The Organiser reserves the right at its absolute discretion to approve or reject any application/request in relation to Auto-Debit and/or the supporting documents.  Sign-ups and/or activations completed before the commencement of the Contest Period and/ or after the stipulated Entry Deadline will not be eligible for this Contest and the Cash Rebate.
13.	<b>Mode</b>	Website
14.	<b>Address</b>	<a href="http://www.astro.com.my/autodebit_RM30">www.astro.com.my/autodebit_RM30</a>
15.	<b>Selection of Winners</b>	All eligible Contestants who newly sign up for Auto-Debit for the relevant Astro account via Astro Self-Service as per the Entry Procedure in Clause 11 above and have their Auto-Debit activated during the Contest Period.  For the avoidance of doubt, the Cash Rebate is only applicable to Astro accounts which are not subject to an existing Auto-Debit sign-up as at 01 October 2014.  The Organiser's decision will be final and no queries and/ or appeals will be entertained.
16.	<b>Prize</b>	A total of RM30 cash rebate for such Astro account (to be rewarded in the

		manner as set out in Clause 18 below)
17.	<b>Notification of winners</b>	N/A
18.	<b>Collection Period</b>	<p>RM30 cash rebate will be reflected in the Astro bill statements from that of January 2015 onwards as follows:</p> <ol style="list-style-type: none"> <li>a. For <i>monthly billing frequency</i>, RM5 cash rebate will be given in the next 6 consecutive bill statements with the same frequency from January 2015 onwards.</li> <li>b. For <i>quarterly billing frequency</i>, RM15 cash rebate will be given in the next 2 consecutive bill statements with the same frequency from January 2015 onwards.</li> <li>c. For <i>half-yearly billing frequency</i>, RM30 cash rebate will be given in the next bill statement with the same frequency from January 2015 onwards.</li> <li>d. For <i>yearly billing frequency</i>, RM30 cash rebate will be given in the next bill statement with the same frequency from January 2015 onwards.</li> </ol> <p>The Organiser reserves the right to vary the date and the frequency of crediting the Cash Rebate at its sole discretion.</p>
19.	<b>Collection Venue</b>	N/A
20.	<b>Additional Terms, if any</b>	<ol style="list-style-type: none"> <li>a. Winners must keep their Auto-Debit sign-up active for at least six (6) months after the end of the Contest Period failing which, the Organiser reserves the right to forfeit and cancel the Cash Rebate (or any part thereof) from being rewarded to the relevant Astro accounts.</li> <li>b. The reward of the Cash Rebate is subject to the respective banks' prevailing terms and conditions governing the use of the credit / debit cards and bank accounts.</li> <li>c. Eligible Contestants may sign up for Auto-Debit via Astro Self-Service for multiple Astro accounts in this Contest during the Contest Period. Upon successful activations of Auto-Debit for the respective Astro accounts during the Contest Period, each Astro account is only entitled to one (1) Prize. For the avoidance of doubt, each Astro account with successful activation of Auto-Debit during the Contest Period will only be rewarded with the Cash Rebate once. Any subsequent Prize/Cash Rebate even if so announced/rewarded shall be null and void.</li> <li>d. In the event the credit / debit cards and/or bank accounts which is used to sign up for the Auto-Debit for the Astro account does not belong to the corresponding Active Astro customer of such Astro account, the Prize is to be awarded to the relevant Active Astro customer and not to the third party credit / debit cards or bank accounts holder.</li> <li>e. The Cash Rebate is non-transferable, non-refundable and non-exchangeable for cash. No correspondence in this regard shall be entertained.</li> <li>f. Proof of mailing, faxing or delivering (in any manner whatsoever) of any document/material relating to this Contest is not proof of activation.</li> <li>g. Any refund/ chargeback request after successful payment will be based on the actual amount stated in the bill statement.</li> <li>h. The Organiser reserves the right to cancel, terminate or suspend</li> </ol>

		<p>this Contest with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by the Organiser of this Contest shall not entitle the eligible Contestants or third parties to any claim or compensation against Astro for any and all losses or damage incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension.</p> <p><i>i.</i> The Terms and Conditions herein shall be read together with the provisions in the prevailing terms and conditions governing the Auto-Debit arrangement i.e. Auto-Debit Facilities Terms and Conditions. In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the Auto-Debit Facilities Terms and Conditions, these Terms and Conditions governing the benefits of the Cash Rebate shall prevail in so far as they apply to the Cash Rebate / Contest.</p> <p><i>j.</i> The Cash Rebate awarded cannot be used in conjunction with other similar campaigns or offers.</p>
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The Basic Terms and the Contest Standard Terms and Conditions (collectively "Terms and Conditions") and the Privacy Notice shall be binding on all contestants who participate in this Contest ("Contestants"). The definitions in the Contest Standard Terms and Conditions shall apply unless otherwise expressly stated in the Basic Terms. In the event of any inconsistency between the Basic Terms, the Contest Standard Terms and Conditions and the Privacy Notice, the Basic Terms and the Privacy Notice shall prevail to the extent of such inconsistency.

Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestants of the Terms and Conditions and the Privacy Notice.