



Astro Auto-Debit RM30 Cash Credit Campaign 2016

TERMS AND CONDITIONS

A. BASIC TERMS

1.	Organiser	MEASAT BROADCAST NETWORK SYSTEMS SDN BHD (Company No.240064-A)
2.	Name of Contest	Astro Auto-Debit RM30 Cash Credit Campaign
3.	Brief Description of Contest	All eligible Contestants who newly sign up for Auto-Debit for the relevant Astro account during the Contest Period may be rewarded with a total of RM30 cash credit for such Astro account (to be distributed by RM5 per month for up to 6 months in the manner as set out in Clause 18 below) ("Cash Credit").
4.	Brief mechanism of Contest	<p>Eligible Contestants are required to sign up for Auto-Debit for the relevant Astro account as per the Entry Procedure in Clause 11 below and have their Auto-Debit activated during the Contest Period.</p> <p>The Cash Credit is only applicable to Astro accounts which are not subject to an existing Auto-Debit sign-up as at 01 September 2016. Astro accounts with existing Auto-Debit arrangement as at 01 September 2016 are not eligible for the Contest nor entitled to the Cash Credit.</p> <p>Contestants must adhere to the mechanism of the Contest as may be notified by the Organiser during the Contest Period.</p>
5.	Eligibility Criteria	<p>Subject to other criteria set out below and in the Contest Standard Terms and Conditions, the Contest is open to all *Active Astro customers and such persons who pay the Active Astro customers' Astro tax invoice.</p> <p>The relevant Astro account must not be subject to an existing Auto-Debit sign-up as at 01 September 2016.</p> <p><i>* "Active Astro customers" means a subscriber of the Astro Service under regular category and whose account is current and active with no outstanding payments due to or owing to Astro and who has not breached the Astro subscription agreement nor given any instructions to terminate and/or suspend his/her subscription to the Astro Service as at the date of winner notification. Winners must remain Active Astro customers and/or keep Auto-Debit sign-up active for at least six (6) months after the end of the Contest Period and must not change the payment frequency before the Cash Credit is fully claimed.</i></p> <p>Any Contestant who does not fulfill all the above requirements at any point of time since commencement of the Contest Period until six (6) months after the end of the Contest Period is not eligible to participate in this Contest and/or shall be disqualified for the Cash Credit (or any part thereof).</p> <p>Please contact Astro Customer Care at 03-9543 3838 or email to wecare@astro.com.my for more information.</p>
6.	Ineligibility	<p>Employees and scholars of Astro Malaysia Holdings Berhad, its Group of Companies and their **immediate family members.</p> <p><i>** "immediate family members" means spouse, children, parents, brothers and sisters.</i></p>
7.	Age of Eligibility	a) There is no age restriction for participation in this Contest.

		b) However, Contestants who are below the age of 18 as at 1 September 2016 must obtain the consent of his/her parent or legal guardian in order to be eligible to participate in this Contest and to receive the Cash Credit. The Organiser considers it the responsibility of parents and/or guardian to monitor their children's participation in this Contest.
8.	Charges	The Organiser does not charge Contestants for Contest participation.
9.	Contest Period	1 September 2016 – 30 November 2016 The Organiser reserves the right to vary, postpone or re-schedule the Contest Period or any dates thereof at its sole discretion.
10.	Language of Contest	N/A
11.	Entry Procedure	To participate in the Contest, eligible Contestants are required to sign-up for Auto-Debit for the relevant Astro account during the Contest Period by performing any one of the following: <ul style="list-style-type: none"> a) Call-in to Astro Customer Care at 03-9543 3838 <ul style="list-style-type: none"> • Activate Auto-Debit over the telephone. b) Outbound Call by Astro <ul style="list-style-type: none"> • Activate Auto-Debit over the telephone. c) Walk-in to any Astro Customer Service Centre, Astro Lifestyle Centre, Direct Sales or Retailers <ul style="list-style-type: none"> • Complete the Auto-Debit Enrolment Form which can be obtained at any of the above stated or at the back of the Astro tax invoice, then handover to the counter. d) Fax-in the Auto-Debit Enrolment Form to 03-9543 7333 <ul style="list-style-type: none"> • Complete the Auto-Debit Enrolment Form which can be obtained at any Astro Customer Service Centre or at the back of the Astro tax invoice; then fax in the form to 03-95437333. e) Mail-in the Auto-Debit Enrolment Form to: Astro, P.O. Box 10335, 50710, Kuala Lumpur <ul style="list-style-type: none"> • Complete the Auto-Debit Enrolment Form which can be obtained at any Astro Customer Service Centre or at the back of the Astro tax invoice then post to Astro, P.O.Box 10335, 50710, Kuala Lumpur. f) Auto-Debit Enrolment via Selected Banks <ul style="list-style-type: none"> • Complete the Auto-Debit Enrolment Form which can be obtained at selected banks then submit to such selected bank. g) Log on to www.astro.com.my/autodebit <ul style="list-style-type: none"> • Login with your Astro ID or sign up for an Astro ID for first time login; • Click "My Account" on top of the navigation and then click "My Account Profile" and choose "Bills and payments"; • Complete all particulars as requested in the Auto-Debit registration form; • Read the Terms and Conditions and Privacy Notice and check on the acknowledgement box to indicate acceptance thereof; • Click on the "save" button to complete participation. <p>The Organiser shall be entitled to request to sight the original Identity Card or the originals of other supporting documents/ materials for verification purposes.</p>
12.	Entry Deadline	All sign-ups and activations of Auto-Debit must be completed on or before

		11.59pm, 30 November 2016. Note:- It shall be the eligible Contestants' responsibility to ensure compliance of the stipulated Entry Deadline taking into account the timeframe in having their Auto-Debit activated from signing up using any one of the above ways. The Organiser reserves the right at its absolute discretion to approve or reject any application/request in relation to Auto-Debit and/or the supporting documents. Sign-ups and/or activations completed before the commencement of the Contest Period and/ or after the stipulated Entry Deadline will not be eligible for this Contest and the Cash Credit.
13.	Mode	By Mail / By Fax / By Call / By Walk-in/ By Outbound Call/ By Bank/ By Website
14.	Address	a) Call-in to Astro Customer Care at 03-9543 3838; or b) Outbound call by Astro; or c) Walk-in to any Astro Customer Service Centre, Direct Sales, Retailers; or d) Fax-in the Auto-Debit Enrolment Form to 03-9543 7333; or e) Mail-in the Auto-Debit Enrolment Form to: Astro, P.O. Box 10335, 50710, Kuala Lumpur; or f) Auto-debit enrolment via selected banks g) astro.com.my\autodebit
15.	Selection of Winners	All eligible Contestants who newly sign up for Auto-Debit for the relevant Astro account as per the Entry Procedure in Clause 11 above and have their Auto-Debit activated during the Contest Period. For the avoidance of doubt, the Cash Credit is only applicable to Astro accounts which are not subject to an existing Auto-Debit sign-up as at 01 September 2016. The Organiser's decision will be final and no queries and/ or appeals will be entertained.
16.	Prize	A total of RM30 cash credit on subscription fee for such Astro account (to be rewarded in the manner as set out in Clause 18 below)
17.	Notification of winners	N/A
18.	Collection Period	RM30 cash credit will be reflected in the Astro tax invoices from that of December 2016 onwards as follows: a. For <i>monthly billing frequency</i> , RM5 cash credit will be given in the next 6 consecutive tax invoices with the same frequency from January 2017 onwards. b. For <i>quarterly billing frequency</i> , RM15 cash credit will be given in the next 2 consecutive tax invoices with the same frequency from January 2017 onwards. c. For <i>half-yearly billing frequency</i> , RM30 cash credit will be given in the next tax invoices from January 2017 onwards. d. For <i>yearly billing frequency</i> , RM30 cash credit will be given in the next tax invoices from January 2017 onwards. The Organiser reserves the right to vary the date and the frequency of crediting the Cash Credit at its sole discretion.
19.	Collection Venue	N/A
20.	Additional Terms, if any	a. Winners must keep their Auto-Debit sign-up active for at least six

		<p>(6) months after the end of the Contest Period failing which, the Organiser reserves the right to forfeit and cancel the Cash Credit (or any part thereof) from being rewarded to the relevant Astro accounts.</p> <p>b. The reward of the Cash Credit is subject to the respective banks' prevailing terms and conditions governing the use of the credit / debit cards and bank accounts.</p> <p>c. Eligible Contestants may sign up for Auto-Debit for multiple Astro accounts in this Contest during the Contest Period. Upon successful activations of Auto-Debit for the respective Astro accounts during the Contest Period, each Astro account is only entitled to one (1) Prize. For the avoidance of doubt, each Astro account with successful activation of Auto-Debit during the Contest Period will only be rewarded with the Cash Credit once. Any subsequent Prize/Cash Credit even if so announced/rewarded shall be null and void.</p> <p>d. In the event the credit / debit cards and/or bank accounts which is used to sign up for the Auto-Debit for the Astro account does not belong to the corresponding Active Astro customer of such Astro account, the Prize is to be awarded to the relevant Active Astro customer and not to the third party credit / debit cards or bank accounts holder.</p> <p>e. The Cash Credit is non-transferable, non-refundable and non-exchangeable for cash. No correspondence in this regard shall be entertained.</p> <p>f. Proof of mailing, faxing or delivering (in any manner whatsoever) of any document/material relating to this Contest is not proof of activation.</p> <p>g. Any refund/ chargeback request after successful payment will be based on the actual amount stated in the tax invoice.</p> <p>h. The Organiser reserves the right to cancel, terminate or suspend this Contest with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by the Organiser of this Contest shall not entitle the eligible Contestants or third parties to any claim or compensation against Astro for any and all losses or damage incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension.</p> <p>i. The Terms and Conditions herein shall be read together with the provisions in the prevailing terms and conditions governing the Auto-Debit arrangement i.e. Auto-Debit Facilities Terms and Conditions. In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the Auto-Debit Facilities Terms and Conditions, these Terms and Conditions governing the benefits of the Cash Credit shall prevail in so far as they apply to the Cash Credit / Contest.</p> <p>j. The Cash Credit awarded cannot be used in conjunction with other similar campaigns or offers.</p>
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The Basic Terms and the Contest Standard Terms and Conditions (collectively "Terms and Conditions") and the Privacy Notice shall be binding on all contestants who participate in this Contest ("Contestants"). The definitions in the Contest Standard Terms and Conditions shall apply unless otherwise expressly stated in the Basic Terms. In the event of any inconsistency between the Basic Terms, the Contest Standard Terms and Conditions and the Privacy Notice, the Basic Terms and the Privacy Notice shall prevail to the extent of such inconsistency.

Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestants of the Terms and Conditions and the Privacy Notice.