



All Asia Broadcast Centre  
 Technology Park Malaysia, Bukit Jalil  
 57000 Kuala Lumpur, Malaysia.  
 Tel: (03) 9543 1543  
 Fax: (03) 9543 6363  
 Website: www.astro.com.my

# APPLICATION CHECKLIST

Astro is a trademark of MEASAT Broadcast Network Systems Sdn Bhd (240064-A)

## IMPORTANT NOTES (MUST READ) Please read & tick:

I understand that:

- Astro B.yond IPTV service is subject to the Customer General Terms and Conditions for Astro B.yond IPTV Service contained in the Registration Form as attached.
- The Astro B.yond IPTV service is subject to a 24-month contract period commencing from the date of activation of the service.
- Cancellation within the contract period is subject to RM100 per month for every remaining month of the contract.
- TVi (Channel 180) is not available under this service.
- I am required to pay all outstanding amounts on my current Astro bill(s).
- I am required to install and activate the service within the next 14 days and will be contactable for creation of order and scheduling purposes.
- There is a charge of RM200 if I change/cancel my appointment within 3 days of the original appointment.
- I am responsible for providing the TV and 4-socket extension cord to complete the installation.
- Minimal drilling is required for Fibre Internet installation at my premise for standard installation. Non-standard installation charges may be applicable.
- The devices provided for the service may be changed, substituted or modified without prior notice.
- Multiroom service is available (subject to technical limitations) at a flat fee of RM50 per month. Each Fibre Internet subscription allows up to a maximum of 2 set-top boxes in each household. Please refer to [www.astro.com.my/iptv](http://www.astro.com.my/iptv) for the full terms and conditions of the Multiroom service.
- Request to relocate within 6 months upon of service activation will be subjected to a RM500 relocation fee.
- RM500 is applicable for non-Malaysian and/or tenants without landlord information.
- I can choose to pay my bill by auto debit payment or by making an advanced payment for either 6 months or 12 months. I can call Astro B.yond IPTV hotline at 03 95431543 or walk in to any Astro Customer Service Centre within the next 14 days to apply for either the auto debit payment or for the advance payment.
- All auto-debit customers will be on e-billing by default

### Applicable For TENANTS only

I agree to provide my Landlord's information and a photocopy of my electricity bill with the Landlord's name.

Landlord's Details:

Name:

Email:

Contact Number:

Alternate Contact Number:

## PLEASE TICK 1 OR 2

1. EXISTING Astro subscriber's documents:

- Fill in credit card details only (if Auto Debit)

2. NEW subscriber's documents (Foreigner):

- Fill in credit card details (if Auto Debit)
- I.C./Passport/Immigration Card

Signature:

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Name:

NRIC/Passport:  Date:

