



## Astro Auto-Debit RM30 Cash Rebate Campaign

### TERMS AND CONDITIONS

#### A. BASIC TERMS

1.	<b>Organiser</b>	MEASAT BROADCAST NETWORK SYSTEMS SDN BHD
2.	<b>Name of Contest</b>	Astro Auto-Debit RM30 Cash Rebate Campaign
3.	<b>Brief Description of Contest</b>	All eligible Contestants who newly sign up for Auto-Debit during the Contest Period may be rewarded with a total of RM30 Cash Rebate (RM5 monthly Cash Rebate for up to 6 months) from September 2013 to February 2014 ("Rebate Period").
4.	<b>Brief mechanism of Contest</b>	Eligible Contestants are required to sign up for Auto-Debit via one of the ways as stated in Clause 11 below and have their Auto-Debit activated during the Contest Period.  Contestants must adhere to the mechanism of the Contest as may be notified by the Organiser during the Contest Period.
5.	<b>Eligibility Criteria</b>	Subject to other criteria set out below and in the Contest Standard Terms and Conditions, the Contest is open to all *Active Astro customers and persons who pay the Active Astro customers' Astro bill statements.  The relevant Astro account must not subject to an existing Auto-Debit sign-up as at 1 June 2013.  <i>* "Active Astro customers" means a subscriber of the Astro Service under residential category with a minimum of monthly subscription of RM50 and whose account is current and active with no outstanding payments due to or owing to Astro and who has not breached the Astro subscription agreement nor given any instructions to terminate and/or suspend his/her subscription to the Astro Service or to change the payment frequency during the Contest Period until the end of Rebate Period. Winners must remain Active Astro customers and/or keep Auto-Debit active during the Contest Period until the end of Rebate Period.</i>  Any Contestant who does not fulfill all the above requirements at any point of time since commencement of the Contest Period until the end of Rebate Period is not eligible to participate in this Contest and shall be disqualified for the RM30 Cash Rebate.
6.	<b>Ineligibility</b>	(1) Employees and scholars of Astro Malaysia Holdings Berhad, its Group of Companies and their **immediate family members; and (2) Contestants who sign up for Auto-Debit via Maybank Credit/ Debit card between 01 June 2013 and 30 June 2013.  <i>** "immediate family members" means spouse, children, parents, brothers and sisters.</i>
7.	<b>Age of Eligibility</b>	a) There is no age restriction for participation in this Contest.  b) However, Contestants who are below the age of 18 as at 1 June 2013 must obtain the consent of his/her parent or legal guardian in order to be eligible to participate in this Contest and to receive the RM30 Cash Rebate. The Organiser considers it the responsibility of parents and/or guardian to monitor their children's participation in this Contest.
8.	<b>Charges</b>	The Organiser does not charge Contestants for Contest participation.
9.	<b>Contest Period</b>	1 June 2013 to 31 July 2013

		The Organiser reserves the right to vary, postpone or re-schedule the Contest Period or any dates thereof at its sole discretion.
10.	<b>Language of Contest</b>	English, Malay and Chinese language.
11.	<b>Entry Procedure</b>	<p>To participate in the Contest, eligible Contestants are required to sign-up for Auto-Debit during the Contest Period by performing <b>any</b> one of the following:-</p> <p><b>a) Call-in to Astro Customer Care at 1300-82-3838</b></p> <ul style="list-style-type: none"> <li>• Activate Auto-Debit over the telephone.</li> </ul> <p><b>b) Outbound Call by Astro</b></p> <ul style="list-style-type: none"> <li>• Activate Auto-Debit over the telephone.</li> </ul> <p><b>c) Walk-in to any Astro Customer Service Centre</b></p> <ul style="list-style-type: none"> <li>• Complete the Auto-Debit Enrolment Form which can be obtained at any Astro Customer Service Centre or at the back of the Astro bill statement, then handover to the counter.</li> </ul> <p><b>d) Fax-in the Auto-Debit Enrolment Form to 03-9543 7333</b></p> <ul style="list-style-type: none"> <li>• Complete the Auto-Debit Enrolment Form which can be obtained at any Astro Customer Service Centre or at the back of the Astro bill statement; then fax in the form to 03-95437333.</li> </ul> <p><b>e) Mail-in the Auto-Debit Enrolment Form to: Astro, P.O. Box 10335, 50710, Kuala Lumpur</b></p> <ul style="list-style-type: none"> <li>• Complete the Auto-Debit Enrolment Form which can be obtained at any Astro Customer Service Centre or at the back of the Astro bill statement then post to Astro, P.O.Box 10335, 50710, Kuala Lumpur.</li> </ul> <p><b>f) Auto-Debit Enrolment via Selected Banks</b></p> <ul style="list-style-type: none"> <li>• Complete the Auto-Debit Enrolment Form which can be obtained at selected banks then submit to such selected bank.</li> </ul> <p>The Organiser shall be entitled to request to sight the original Identity Card or the originals of other supporting documents/ materials for verification purposes.</p>
12.	<b>Entry Deadline</b>	<p>All sign-ups and activations of Auto-Debit must be completed on or before 11.59pm, 31 July 2013.</p> <p>Note:-</p> <p>It shall be the eligible Contestants' responsibility to ensure compliance of the stipulated Entry Deadline taking into account the timeframe in having their Auto-Debit activated from signing up using any one of the above ways.</p> <p>Sign-ups and/or activations completed before the commencement of the Contest Period and/ or after the stipulated Entry Deadline will not be eligible for this Contest and the RM30 Cash Rebate.</p>
13.	<b>Mode</b>	By Mail / By Fax / By Call / By Walk-in/ By Outbound Call/ By Bank
14.	<b>Address</b>	<p>a) Call-in to Astro Customer Care at 1300-82-3838; or</p> <p>b) Outbound call by Astro; or</p> <p>c) Walk-in to any Astro Customer Service Centre; or</p> <p>d) Fax-in the Auto-Debit Enrolment Form to 03-9543 7333; or</p> <p>e) Mail-in the Auto-Debit Enrolment Form to: Astro, P.O. Box 10335, 50710, Kuala Lumpur; or</p> <p>f) Auto-debit enrolment via selected banks</p>
15.	<b>Selection of Winners</b>	All eligible Contestants who newly sign up for Auto-Debit and have their Auto-Debit activated during the Contest Period.

		The Organiser's decision will be final and no queries and/ or appeals will be entertained.
16.	<b>Prize</b>	A total of RM30 Cash Rebate (RM5 monthly Cash Rebate for up to 6 months).
17.	<b>Notification of winners</b>	N/A
18.	<b>Collection Period</b>	<p>RM30 Cash Rebate will be reflected in the Astro bill statements from that of September 2013 onwards as follows:</p> <ol style="list-style-type: none"> <li>For <i>monthly billing frequency</i>, RM5 Cash Rebate will be given in the next 6 consecutive bill statements with the same frequency from September 2013 onwards.</li> <li>For <i>quarterly billing frequency</i>, RM15 Cash Rebate will be given in the next 2 consecutive bill statements with the same frequency from September 2013 onwards.</li> <li>For <i>half-yearly billing frequency</i>, RM30 Cash Rebate will be given in the next bill statement with the same frequency from September 2013 onwards.</li> <li>For <i>yearly billing frequency</i>, RM30 Cash Rebate will be given in the next bill statement with the same frequency from September 2013 onwards.</li> </ol>
19.	<b>Collection Venue</b>	N/A
20.	<b>Additional Terms, if any</b>	<ol style="list-style-type: none"> <li>Eligible Contestants may sign up for Auto-Debit for multiple Astro accounts in this Contest during the Contest Period. Upon successful activations of Auto-Debit for the multiple Astro accounts during the Contest Period, the eligible Contestants are entitled to RM30 Cash Rebate for the respective Astro accounts.</li> <li>The RM30 Cash Rebate is not transferable, refundable or exchangeable for cash. No correspondence in this regard shall be entertained.</li> <li>Proof of mailing, faxing or delivering (in any manner whatsoever) of any document/material relating to this Contest is not proof of activation.</li> <li>Any refund/ chargeback request after successful payment will be based on the actual amount stated in the bill statement.</li> <li>The Organiser reserves the right to cancel, terminate or suspend this Contest with or without any prior notice. For the avoidance of doubt, cancellation, termination or suspension by the Organiser of this Contest shall not entitle the eligible Contestants or third parties to any claim or compensation against Astro for any and all losses or damage incurred by any party as a direct or indirect result of the act of cancellation, termination or suspension.</li> <li>In the event of inconsistency between the English language version of these Terms &amp; Conditions and any version in another language, the English language version will prevail.</li> <li>The Organiser reserves the right at its absolute discretion to amend, delete or add to any of these Terms &amp; Conditions from time to time, when deemed necessary without prior notice. Please refer to <a href="http://www.astro.com.my">www.astro.com.my</a> for updates on the Terms &amp; Conditions.</li> <li>By participating in this Contest, the eligible Contestants agree to</li> </ol>

		be bound by the Terms & Conditions of this Contest and any such decision by the Organiser in respect of any matter arising from this Contest shall be binding, final and conclusive and shall not be challenged on any account whatsoever.
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The Basic Terms and the Contest Standard Terms and Conditions (collectively "Terms and Conditions") shall be binding on all contestants who participate in this Contest ("Contestants"). The definitions in the Contest Standard Terms and Conditions shall apply unless otherwise expressly stated in the Basic Terms. In the event of any inconsistency between the Basic Contest Terms and the Contest Standard Terms and Conditions, the Basic Terms shall prevail to the extent of such inconsistency.

Entry and participation in the Contest shall be deemed an unconditional acceptance by the Contestants of the Terms and Conditions.